



City of Tukwila  
**Community Development &  
 Neighborhoods Committee**

- ◆ Kate Kruller, Chair
- ◆ Kathy Hougardy
- ◆ Zak Idan

<b>Distribution:</b>	
K. Kruller	Mayor Ekberg
K. Hougardy	D. Cline
Z. Idan	C. O'Flaherty
V. Seal	L. Humphrey
D. Robertson	

# AGENDA

**TUESDAY, SEPTEMBER 11, 2018 – 5:30 PM**  
**HAZELNUT CONFERENCE ROOM**  
 (At east entrance of City Hall)

Item	Recommended Action	Page
<b>1. PRESENTATION(S)</b>		
<b>2. BUSINESS AGENDA</b>		
a. Update on the Transportation Demand Management Program. <i>Katie Wendel, Lead Transportation Outreach Coordinator,            and Alison Turner, Transportation Outreach Coordinator</i>	a. Discussion only.	<b>Pg.1</b>
b. Annual update on "Tukwila Works" (SeeClickFix). <i>Mia Navarro, Community Engagement Manager</i>	b. Discussion only.	<b>Pg.3</b>
<b>3. ANNOUNCEMENTS</b>		
<b>4. MISCELLANEOUS</b>		

**Next Scheduled Meeting:** *Tuesday, September 25, 2018*







## **INFORMATIONAL MEMORANDUM**

**TO:** Community Development and Neighborhoods Committee

**FROM:** Jack Pace, DCD Director

**BY:** Katie Wendel, Lead Transportation Outreach Coordinator  
Alison Turner, TDM Program Assistant

**CC:** Mayor Ekberg

**DATE:** 8/16/2018

**SUBJECT:** Transportation Demand Management (TDM) Program Update

### **ISSUE**

The Transportation Demand Management (TDM) Program, formerly known as the Commute Trip Reduction (CTR) Program, continues to provide transportation resources and incentives to the residential and business communities in Tukwila and partnering south King County jurisdictions to promote alternative modes of transportation (e.g. walk/bike, transit, Vanpool, carpool.)

### **BACKGROUND**

The TDM Program receives an ongoing allocation for continued administration of the Commute Trip Reduction Program for CTR-affected employers as required by state law. Staff ensure employers complete required program elements, including surveying employees' transportation behavior and reporting on program elements. Currently, the TDM Program is bolstered by three additional grant-funded sources: passthrough funding from King County Metro's Regional Mobility Grant to promote the *Just One Trip* campaign; a Regional Congestion Mitigation Air Quality (CMAQ) Improvement Grant to provide TDM services to those who live or work in Tukwila and south King County, in partnership with five other south county jurisdictions; and a Commute Trip Innovations Grant (CTIG), to provide support to employees and employers at the Sea-Tac Airport to reduce the regional congestion and air quality impacts of airport traffic.

### **DISCUSSION**

The TDM Program uses various strategies to encourage non-drive alone travel, including: in-person outreach at community events; assistance to both CTR-affected and non-CTR affected employers to assess their transportation benefits and provide resources and support; Transportation Options (TO) trainings, Getting Around Puget Sound (GAPS) tabling, and personalized trip planning assistance, in partnership with Hopelink; and incentivization of non-drive alone travel on trip-logging websites such as RideshareOnline.com. The program has evolved from a commute trip focus to an "all trips" focus, in recognition that most trips are non-commute trips. The TDM Program recently applied for Regional Mobility Grant funding to maintain and expand TDM services in Tukwila and partnering jurisdictions.

### **FINANCIAL IMPACT**

The TDM Program is grant-funded with no impact on the general fund.

### **RECOMMENDATION**

Discussion Only

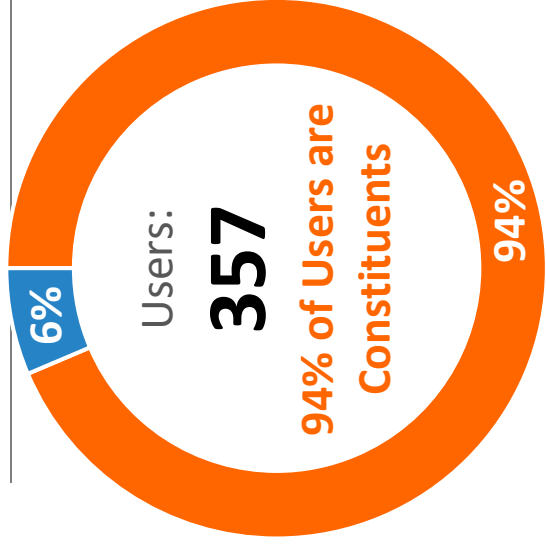




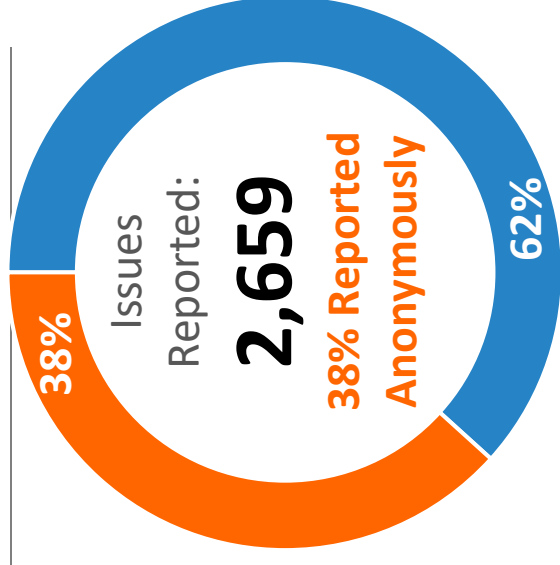
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PROGRAM UPDATE  
COMMUNITY DEVELOPMENT AND NEIGHBORHOODS COMMITTEE  
SEPTEMBER 11, 2018

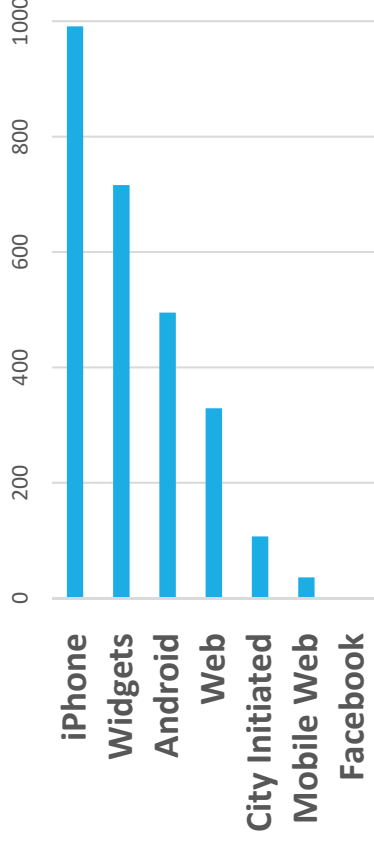
# Overview – June 15 2016-August 31, 2018



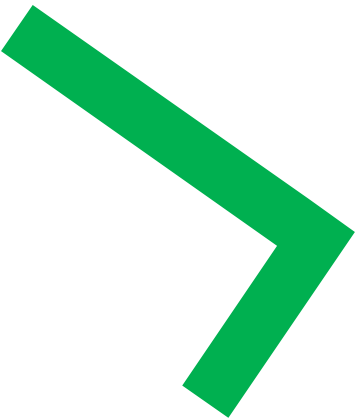
**70%**  
of users only  
report 1-2  
issues

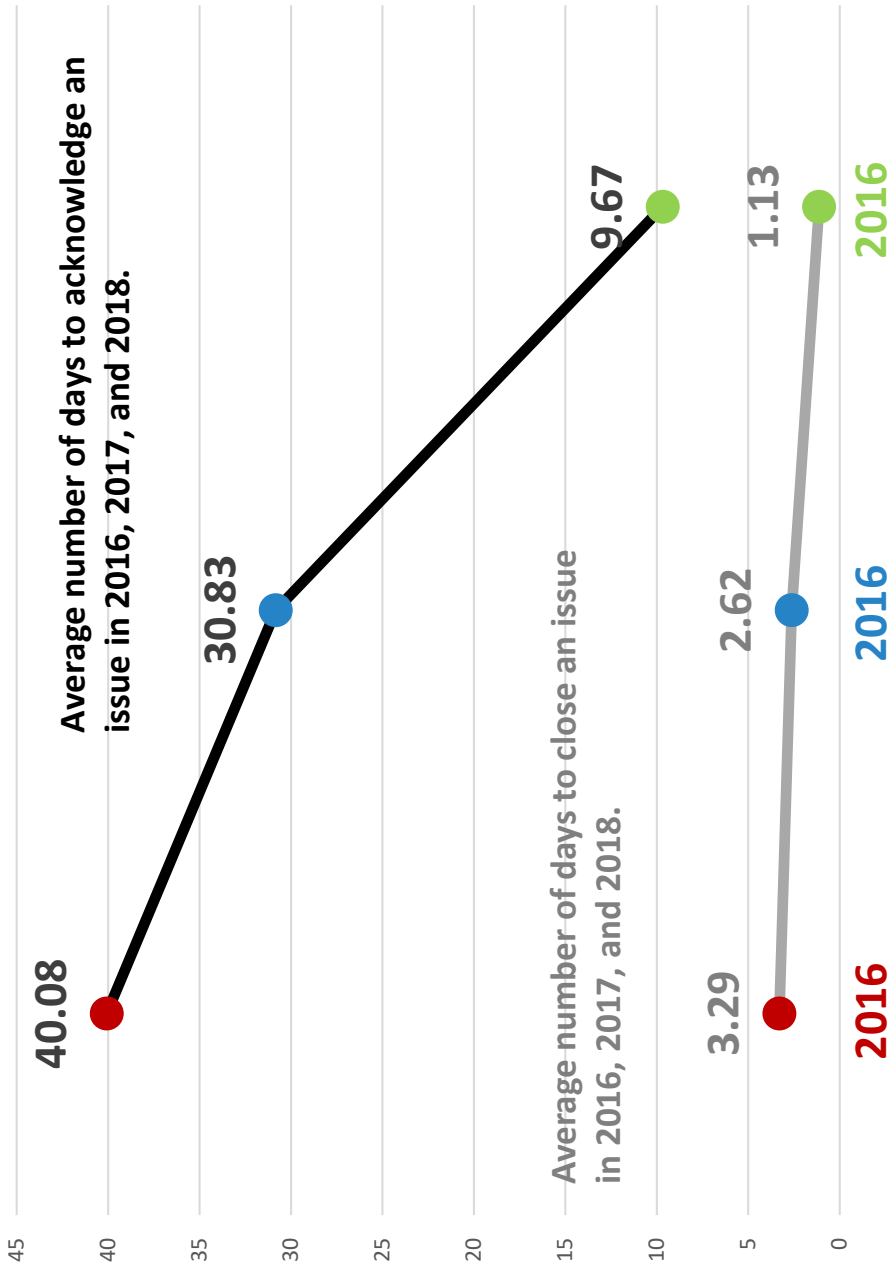


Cost:  
**\$11,712**  
Per Year

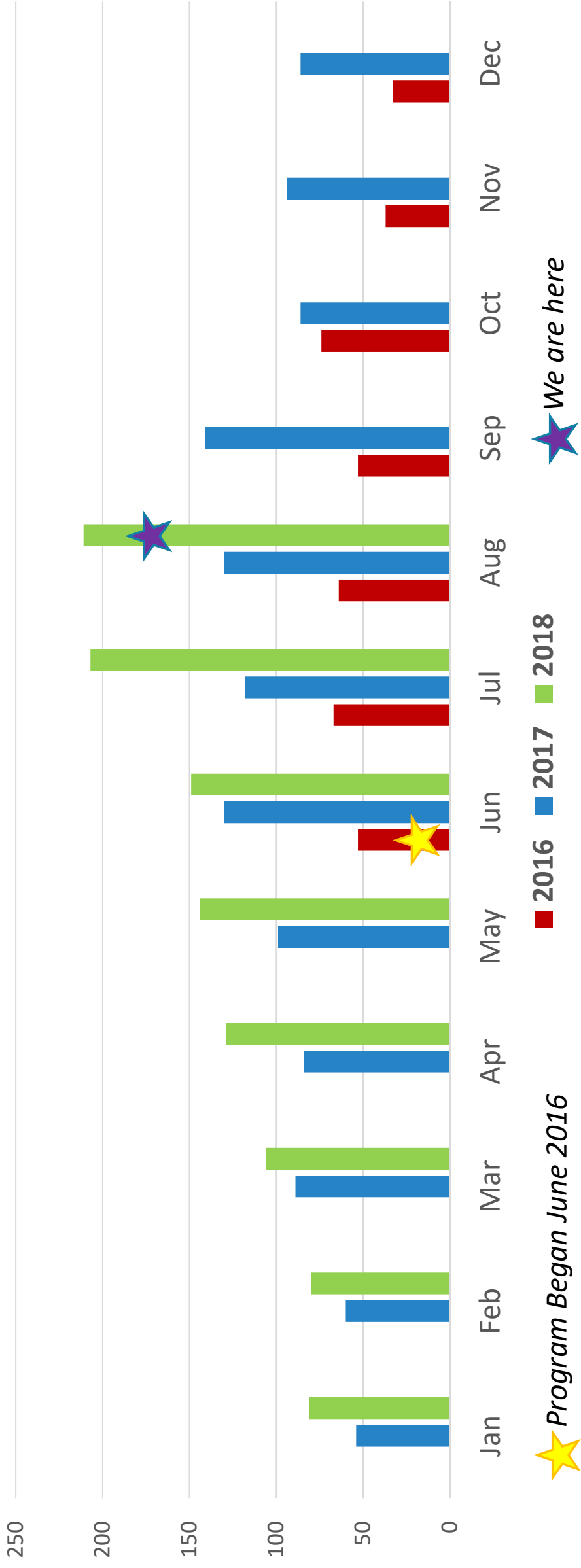


# Response Times

3-Day Goal 



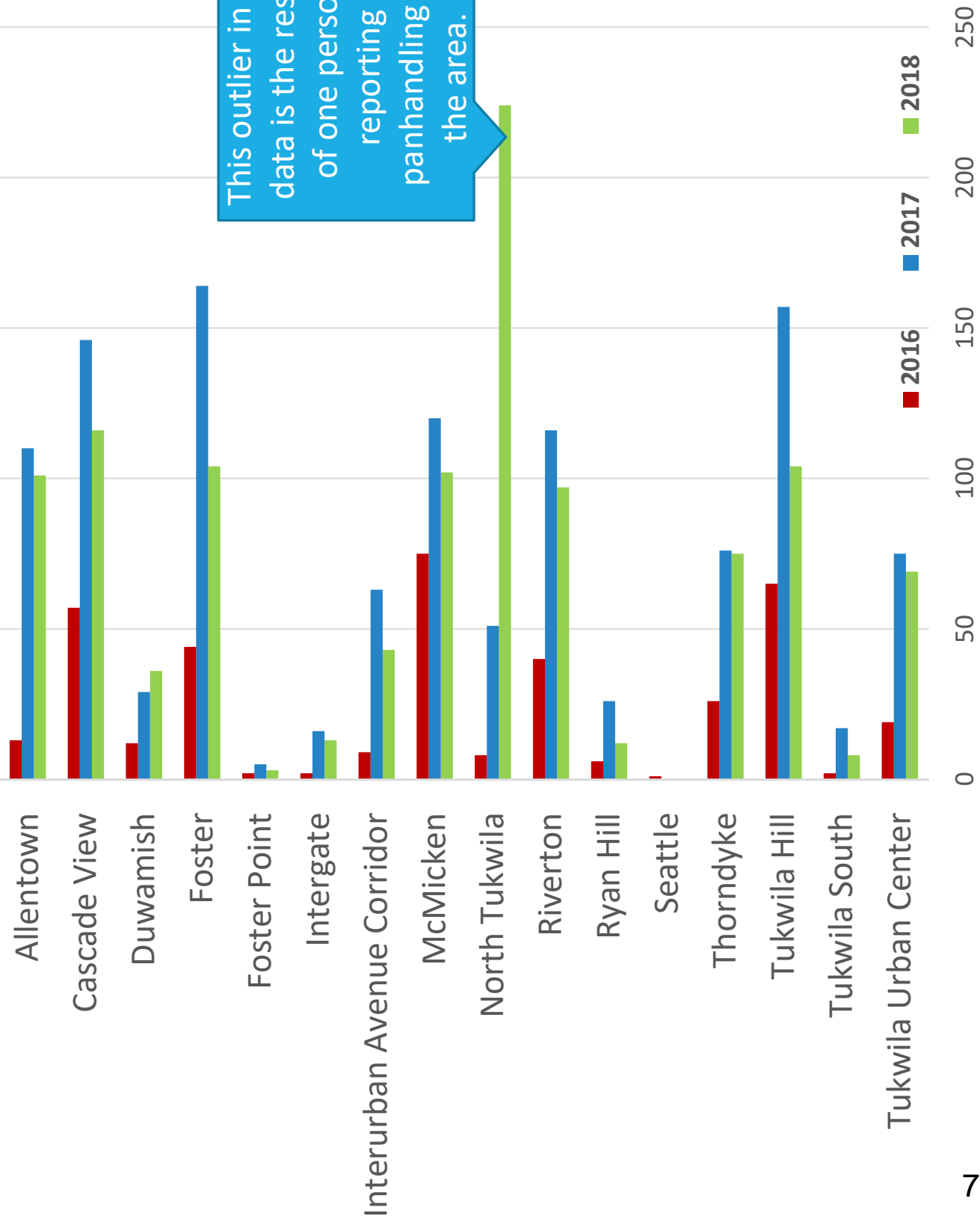
# All Issues by Month and Year





# Reports by Neighborhood

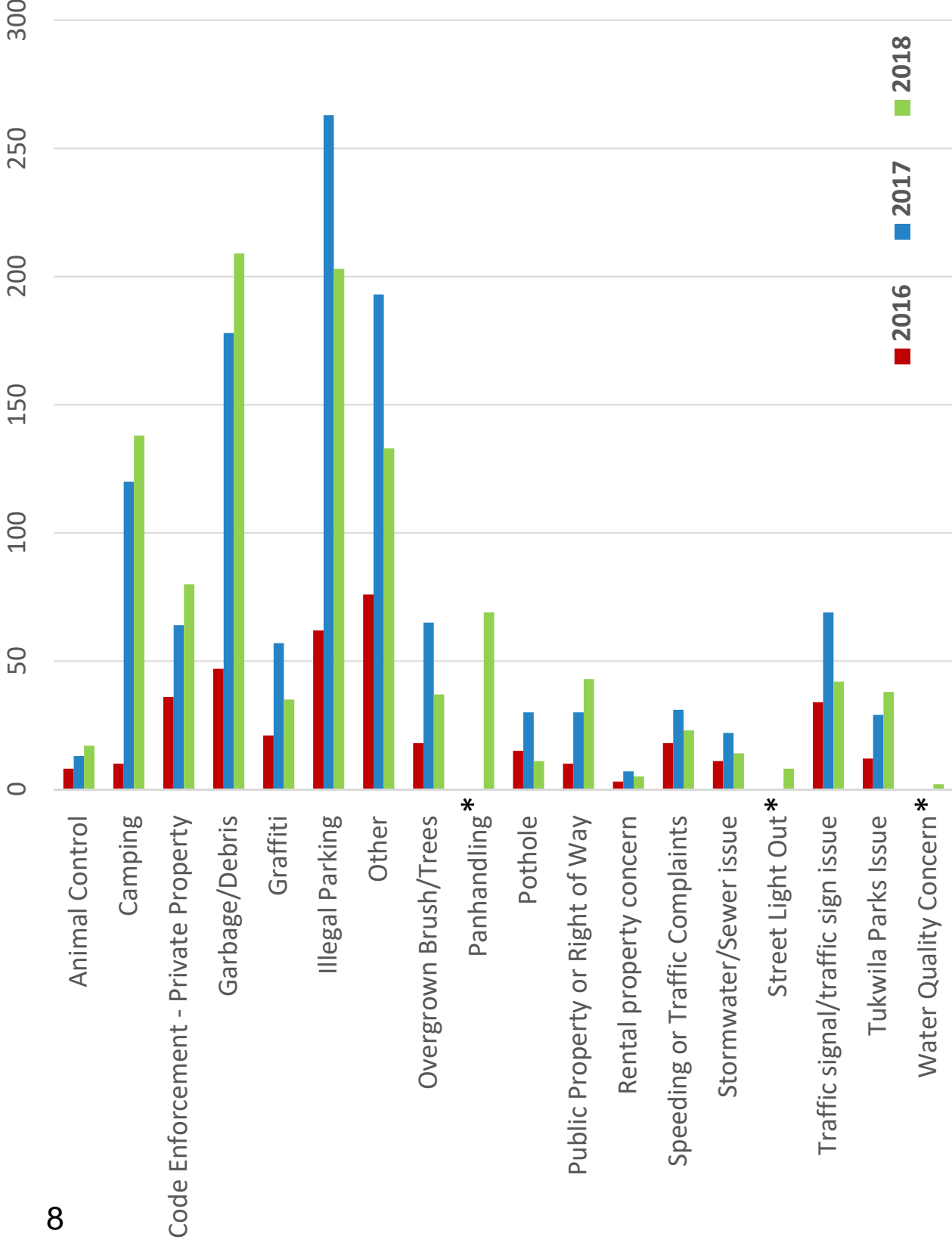
This outlier in the data is the result of one person reporting in panhandling in the area.



# Issues reported

\*New categories in 2018:

- Panhandling
- Street Light Out
- Water Quality Concern



# Trends

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- Reporting is going up significantly.
- All neighborhoods have seen an increase in reporting. The increase in North Tukwila Reporting is an outlier.
- Top issues are garbage/debris and illegal parking.
- Significant increases over 2017 in animal control, camping, code enforcement, garbage/debris, public property/right of way, and parks reports.
- More reporting in summer months.

# Next Steps...

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## **Integrations**

- **Lucity (in process)**

LucityAM is a comprehensive suite of software solutions for Public Works that enables agencies to meet their demands for management of assets, customer requests and work orders, preventive maintenance, resources and inventory, best practices and regulatory compliance.

- **ArcGIS/ESRI (under consideration)**

This would allow us to sync our service request data directly into our GIS system.

## **Continual education and outreach to Tukwila residents and businesses**

# SeeClickFix Summer Workshop

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September 18-19, 2018

Tukwila Community Center



**SeeClickFix**  
**SUMMER WORKSHOP**



# Questions?

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