

#### **AGENDA**

#### Lodging Tax Advisory Committee 11:30 A.M. Friday, July 9 Virtual Meeting

THE MEETING WILL <u>NOT</u> BE CONDUCTED IN PERSON, BASED ON THE GOVERNOR'S PROCLAMATION 20-28 ADOPTED MARCH 24, 2020 WHICH SAYS IN PART:

ANY PUBLIC AGENCY, SUBJECT TO RCW 42.30, IS PROHIBITED FROM CONDUCTING ANY MEETING, SUBJECT TO RCW 42.30 UNLESS (A) THE MEETING IS NOT CONDUCTED IN-PERSON AND INSTEAD PROVIDES AN OPTION(S) FOR THE PUBLIC TO ATTEND THE PROCEEDINGS THROUGH, AT MINIMUM, TELEPHONIC ACCESS, . . . "

CALL IN NUMBER, 1 (253) 292-9750 Meeting Code: 724 444 639#

For assistance during the meeting, please call (206) 731-9071.

- 1. Welcome and Introductions
- 2. Review of Agenda
- 3. Approval of Minutes (ACTION ITEM)
  - a. June 11, 2021
- 4. Pending Funding Requests
  - a. Rave Green Run, City of Tukwila (\$10,000)
- 5. Special Presentations
  - a. Southside Promise, Andrea Reay, Seattle Southside Chamber of Commerce
- 6. General Business
  - a. None.
- 7. Announcements
  - a. Sound Transit Realignment Update
- 8. Roundtable
- 9. Adjourn

Next Scheduled Meeting: When: 11:30 A.M. August 13, 2021

Location: TBD



### **DRAFT**

### **Lodging Tax Advisory Committee**

Minutes 11:30 AM | June 11, 2021 Virtual

Pursuant to Governor's Proclamation 20-28 adopted March 24, 2020 this meeting was not conducted in person. As noted in the Proclamation:

ANY PUBLIC AGENCY, SUBJECT TO RCW 42.30, IS <u>PROHIBITED FROM CONDUCTING ANY MEETING</u>, SUBJECT TO RCW 42.30 <u>UNLESS</u> (A) THE MEETING IS <u>NOT CONDUCTED IN-PERSON</u> AND INSTEAD PROVIDES AN OPTION(S) FOR THE PUBLIC TO ATTEND THE PROCEEDINGS THROUGH, AT MINIMUM, TELEPHONIC ACCESS, . . . "

THE CITY PROVIDED A TELEPHONE CALL IN NUMBER FOR MEMBERS AND THE PUBLIC TO CALL.

Members Present: Chair Kruller, Miesa Berry, Jim Davis, Ben Oliver (until 11:41), Jean

Thompson

Members Absent: Asia Wen-Augert and Dan Lee

City Staff Present: Brandon Miles, Derek Speck

Others Present: Caitlyn Shearer, Seattle Southside Regional Tourism Authority

Mark Everton, Seattle Southside Regional Tourism Authority

Agenda Item	Notes	Follow-Up
Welcome and Introductions	Chair Kruller called the meeting to order at 11:36 AM.  Committee members and Mark Everton introduced themselves.	None
Review of Agenda	Reviewed.	None



Approval of Minutes of May 14, 2021	Jean moved approval. Jim seconded. Motion passed.	None
Special Presentations		
• None	None	None
Pending Funding Requests		
Southcenter Art Phase 2	Brandon Miles presented an application from the City of Tukwila's Parks and Recreation Department requesting \$75,000 to fund phase 2 of Southcenter arts.	None
	Jim moved approval. Jean seconded. Motion passed.	
Special Presentations		
• None	None	None
General Business		
<ul> <li>In Person LTAC Meetings</li> </ul>	Brandon asked the members if they will be comfortable meeting in person in future meetings. Jean recommended future meetings to be a hybrid for both remote and in-person.	None
<ul> <li>Introduction of Mark Everton, President/CEO of Seattle Southside Regional Tourism Authority</li> </ul>	Mark spoke about his new role at the RTA including meeting with stakeholders, team building, working on a new strategic plan, and the current	



	challenges for tourism businesses during recovery. Mark invited everyone to attend Katherine's retirement celebration on June 17.	
Announcements		
Sound Transit Realignment	Brandon gave an update on Sound Transit's "realignment" reprioritization due to funding. It could affect the future light rail station at Boeing Access Road and the bus rapid transit on I-405.	Brandon will send a coalition letter to LTAC members in case they want to sign on.
Roundtable	Jim Davis expressed appreciation to Brandon for help contacting the Police Department due to a recent night when 19 car windows were broken.	None
Adjourn	The meeting adjourned at 12:00 PM.	



#### Staff Memorandum

#### **Lodging Tax Advisory Committee Funding Request**

#### Name of Applicant:

City of Tukwila, Office of Economic Development

#### Address:

6200 Southcenter Blvd. Tukwila, WA 98188

#### **Total Funds Requested:**

\$10,000

#### About the Applicant:

The City of Tukwila is a non-charter City organized under the laws of the State of Washington. Founded in 1908, Tukwila is one of the oldest cities in King County. Since its founding, Tukwila has always been a community at the "crossroads." Tukwila lies at one of the busiest freeway interchanges in Washington State. The City has a small bedtime population of just under 20,000. During the day the City's population swells to over 150,000 people, with people coming to the City to work, shop, dine, stay in hotels, and to visit once in a life time experiences, such as the Museum of Flight or iFly.

The City is one of the most diverse cities in the country. Over 70 languages are spoken in the Tukwila School District. Many well-known businesses are based in Tukwila, such as BECU, Westfield Southcenter, Seattle Seawolves, Seattle Sounders FC, Top Pot Donuts, Pop Gourmet, and the Sabey Corporation. The City has over 2,000 hotel rooms and over 100 restaurants

#### Funds Previously Awarded:

Lodging tax funds were awarded in the amount of \$10,000 in 2018 and 2019 for the Rave Green Run. In 2020 the event was virtual due to COVID-19 and the City provided \$750 of sponsorship funding.

#### **Funding Request Narrative:**

Sponsorship of the 2021 Rave Green Run hosted by the Seattle Sounders FC in the City of Tukwila.

In 2018 the Seattle Sounders moved their 5k fun run from Redmond to Tukwila. In 2018 and 2019 the run attracted around 700 runners each year. In 2020 the event was transitioned to a virtual run due to COVID-19. With the easing of COVID-19 the run is scheduled to return in 2021.



#### **Staff Comments:**

As we emerge from COVID-19 the City is looking for ways to bring people to the City and to reintroduce them to the City and to remind them of the activities in the City. This event will bring between 600 and 800 people to the City. This will be the first time the event will occur since the City launched the Experience Tukwila digital initiative. The City's Experience Tukwila social media provides an opportunity for the City to cross promote the run and other businesses in the City. It also provides an opportunity for the City to continue to grow its social media platforms.

In 2019 the City and Westfield Southcenter partnered on a food truck event to occur on the same day of the fun. Staff is working with Westfield to hopefully plan a similar event for 2021.

#### **Consistency with Six Year Financial Model:**

For 2021, the Six Year Financial Plan shows \$150,000 for sponsorships. There are sufficient funds in the budget for other 2021 sponsorships.

Remaining Funds:	\$103,500
City of Tukwila, Rave Green Run (Pending):	(\$10,000)
City of Tukwila, Rugby 7s	(\$10,000)
Seawolves:	(\$20,000)
Juneteen <mark>th:                                    </mark>	$($1,500)^1$
Global to Local (Spice Bridge):	(\$5,000)
Total Fun <mark>ds Allocated in Six</mark> Year Financial Plan:	\$150,000

#### City of Tukwila Staff

Recommendation to LTAC: Approval

#### Notes:

This is a project specific request. The goal is to have all the art installed by 2021, but this project could extend into 2022.

<sup>&</sup>lt;sup>1</sup> \$This reflects the estimated actual expenditures of the \$5,000 in funding approved.

#### Application to the City of Tukwila for Use of 2020 Lodging Tax Funds

Event or Activity Name (if applicable):	2021 Rave Green Run
Amount of Lodging Tax Requested:	Not to Exceed \$10,000
Applicant Organization:	City of Tukwila, Mayor's Office
Federal Tax ID Number:	91-6001519
Mailing Address:	6200 Southcenter Blvd
	Tukwila, WA 98188
Primary Contact Name:	Brandon J. Miles
Primary Contact Phone:	(206) 431-3684
Primary Contact Email Address:	Brandon.Miles@Tukwilawa.gov

Check all the service categories that apply to this application:

- √ Tourism promotion or marketing.
- ✓ Operation of a special event or festival designed to attract tourists.

Operation of a tourism-related facility owned or operated by a non-profit organization. Operation and/or capital costs of a tourism-related facility owned by a municipality or a public facilities district.

Check which one of the following applies to your agency:

Non-Profit (Note: Attach a copy of your current non-profit corporate registration from the Washington Secretary of State Office)

✓ Municipality

I am an authorized	agent of the	organization/	agency applying	for funding. I	understand that:
		0.60	-001		

- I am proposing a tourism-related service for 2020. If awarded, my organization intends to enter into a services contract with the City; provide liability insurance for the duration of the contract naming the City as additional insured and in an amount determined by the City; and file for a permit for use of City property, if applicable.
- My agency will be required to submit a report documenting economic impact results in a format determined by the City.

Signature:	Date:
Brandon I Milos	

#### 1) Describe your tourism-related activity or event.

Sponsorship of the 2021 Rave Green Run hosted by the Seattle Sounders FC in the City of Tukwila.

In 2018 the Seattle Sounders moved their 5k fun run from Redmond to Tukwila. In 2018 and 2019 the run attracted around 700 runners each year. In 2020 the event was transitioned to a virtual run due to COVID-19. With the easing of COVID-19 the run is scheduled to return in 2021. Staff is looking to bring unique events back to the City to reintroduce the Puget Sound community to Tukwila and the Southcenter District.

2) If an event, list the event name, date(s), and projected overall attendance.

The event is the "2021 Rave Green Run" and will be held on Sunday, September 19 in the Southcenter District of the City. Total attendance is estimated to be between 600 and 800 participants.

3) Is your event/activity/facility focusing on attracting overnight tourists, day tourists, or both?

The event is focused solely on bringing day visitors to the City and to help brand the City as a great place to visit. With the easing of COVID-19 restrictions staff is looking for ways to reintroduce people to the City through fun and existing events, such as this 5K run.

4) Describe why visitors will travel to Tukwila to attend your event/activity/facility.

In 2018 and 2019 the event was successful in bringing people to the City. The Rave Foundation is the non-profit arm of Seattle Sounders FC. Sounder FC has a strong brand and various platforms to promote the 5K fun. In the past the Sounders have used social media, emails, and announcements at Sounder FC matches.

5) Describe the geographic target of the visitors you hope to attract (locally, regionally, nationally, and/or internationally).

Generally, people within one hour of the City.

6) Describe the prior success of your event/activity/facility in attracting tourists

The event was brought to Tukwila from Redmond in 2018. The event ran successfully in Tukwila in both 2018 and 2019. The event was held virtually in 2020 due to COVID-19.

7) If this your first time holding the event/activity/facility provide background on why you think it will be successful.

No.

8) Describe the media strategy you employ to promote your event/activity/facility to attract overnight and/or day tourists? Please list any digital or print media (newsletters, e-blasts, social media, etc.) your agency uses or intends to use to promote your event/activity/facility.

The Rave Foundation uses digital marketing, social media, email, and in game announcements about the run. The Sounders have a strong brand and the run benefits from the Sounders participation with the event.

The run will also be promoted via the Experience Tukwila social media and website. This will be the first time we have had the run with Experience Tukwila assets up and running. The run provides the opportunity for Experience Tukwila to grow its social media.

9) Describe how you will promote lodging establishments, restaurants, retailers, and entertainment establishments in the City of Tukwila.

This will be promoted via the overall Experience Tukwila brand. Through the Experience Tukwila social media and website existing Tukwila businesses will be cross promoted.

10) Is the City able to use your digital and print media for collaborative marketing?

N/A

11) Describe how you will use the name, "Tukwila" in publications, promotions, and for your event?

The event will be promoted as occurring in Tukwila and Experience Tukwila will be a listed sponsor.

12) Measurements and Metrics (Note: You will be required to report these metrics as part of the close out of the agreement between your organization and the City.)

As	As a direct result of your proposed tourism-related service, provide an estimate of:		
a.	Overall attendance at your proposed event/activity/facility.	600- 800	
b.	Number of people who will travel fewer than 50 miles for your event/activity.	90%	
C.	Number of people who will travel more than 50 miles for your event/activity.	10%	
d.	Of the people who travel more than 50 miles, the number of people who will travel from another country or state.	0	

e.	Of the people who travel more than 50 miles, the number of people who will stay overnight in Tukwila.	0
f.	Of the people staying overnight, the number of people who will stay in PAID accommodations (hotel/motel/bed-breakfast) in Tukwila.	0
g.	Number of paid lodging room nights resulting from your proposed event/ activity/facility (for example: 25 paid rooms on Friday and 50 paid rooms on Saturday = 75 paid lodging room nights)	0

13) What methodologies did you use to calculate the estimates and what methodologies will you use to track outcomes, such as total participants, estimated visitor spending, etc?

The estimates are based on the actual attendance for 2018 and 2019.

14) Are you applying for lodging tax funds from another community? If so, which communities and in what amounts?

No.

15) Are you applying funding from Seattle Southside Regional Tourism Authority (SSRTA)? If so, in what amount?

No.

16) What is the overall budget for your event/activity/facility? What percent of the budget are you requesting from the City of Tukwila?

The City is only coming on as a sponsor for the event. The Rave Foundation, the non-profit arm of the Seattle Sounder FC, will be organizing and managing the event.

17) What will you cut from your proposal or do differently if full funding for your request is not available or recommended?

The event would likely still take place without the City's sponsorship. The City would not be able to contractually obligate the event as being in Tukwila or partner with the Rave Foundation on social media posts promoting the run and Experience Tukwila.

Applications are considered on a rolling basis. Please contact staff to discuss the process for having the application reviewed by the City's Lodging Tax Advisory Committee.

Completed applications should be submitted to:

**Lodging Tax Advisory Committee** 

c/o Brandon Miles City of Tukwila 6200 Southcenter Blvd Tukwila, WA 98188

Or,

Brandon.Miles@Tukwilawa.gov

#### **Questions?**

LTAC Contact:
Brandon J. Miles
(206) 431-3684
Brandon.Miles@Tukwilawa.gov.

Updated: December 17, 2019

#### DRAFT

#### City of Tukwila General Administration 2020 Scope of Services

As outlined the budget above, funds will be used for the following activities intended to support the operations of the lodging tax fund:

- 1. Purchase of office supplies;
- 2. Hiring of professional services, as needed (not project specific);
- 3. Training and Education for City staff, City elected officials, and LTAC members;
- 4. Membership, Registrations, and Subscriptions for the City;
- 5. Parking, Travel, and Meals
- 6. Indirect Cost Allocation
- 7. Staff costs (wages and labor)
- 8. Small Event Support and Sponsorship

Note, funds may be moved between the categories, but the total expenditure will not exceed \$133,000.



# SOUTHSIDE PROMISE

Data from August 2020 through March 2021





# **Promoting the Campaign**

Press releases, interviews, influencers, in the news





### **Press Releases**

- Southside Promise
  - August 7, 2020
- Southside Strong Fund
  - November 13, 2020
- Shop Local Contest
  - November 16, 2020
- Southside Strong Recipients
  - February 3, 2021



urien • Des Moines • Normandy Park • SeaTac • Tukwila

FOR IMMEDIATE RELEASE: August 7, 2020 Media Contact: Andrea H. Reay 206-575-1633

Chamber announces Southside Promise launch as part of S.M.A.R.T. (Southside Mitigation and Recovery Taskforce)

Today, the Seattle Southside Chamber, in partnership with the City of Tukwila, announced the public launch of the Southside Promise as part of the Southside Mitigation and Recovery Taskforce (SMART). The Southside Promise is an outreach initiative that will provide businesses with tools and resources to reopen successfully after weathering the human and economic Impacts of COVID-19.

These tools and resources include access to SMART's Reopening Toolkit and Safe Start Kits as well as inclusion in a robust marketing and promotion campaign that will include video, photography, an influencer kick-off event, and much more. The goal of the campaign is to assist in the smooth re-opening of Southside businesses and then to draw tourists and members of our community to those newly re-opened businesses, all while remaining committed to public health.

"Now, more than ever, the importance of economic development cannot be overstated," offered Andrea Reay President/CEO of the Seattle Southside Chamber. "However, the human and health impacts cannot be overstated either. We need to maintain the physical health of our community, and the economic health. Which is why we are proud to partner with the City of Tukwila on our Southside Promise initiative."

"Businesses throughout the region are hurting due to COVID-19 and its associated economic impacts," noted Alian Ekberg, Tukwila Mayor. "I want to thank the Chamber for their leadership and assistance during these challenging times. Tukwila is excited to partner with the Chamber on Southside Promise."

Top screen of the Southside Promise PR





### Interviews & In the News

- SMART Reopening Toolkit
- Shop Local Contest
- Safe Start Kits
- Southside Strong Fund
- Resource Roundup

The Seattle Times





**WestsideSeattle** Seattle Southside Chamber's Southside Promise announces \$500 'Shop local' contest for customers year long closure Log House Museum holding members only weekend event; General public re-opening CHAMBER OF COMMERCE knew. A celebration of In addition to the \$1,000 cash assistance for participating businesses, the his life will be online Seattle Southside Chamber's Southside Promise® has announced a \$500 shop local incentive for potential customers. To encourage local customers to shop and buy local, the Chamber in partnership with the City of Tukwila

Top screen of the Shop Local Contest article
In Westside Seattle



**Westside Seattle** 





### **Business Outreach**

Social media, Southside Promise application





### Social Media Outreach











# **Southside Promise Application**

### Collect data such as...

- Business information
- Social media information
- Logo for marketing

### Promotes...

- Reopening Toolkit
- Safe Start Kits
- Southside Strong Fund

#### **SMART's Southside Promise**

#### Southside Promise Form

#### What is the Southside Promise?

The Southside Promise is an outreach initiative that provides businesses with tools and resources to reopen successfully and draw tourists and members of our community to those newly re-opened businesses, all while remaining committed to public health.

#### **Southside Promise Benefits**

- · Access to the SMART Reopening Toolkit
- Access to Safe Start Kits
- Eligibility for up to \$1000 in cash assistance from the <u>Southside Strong Fund</u>
- Listing on the Southside Promise Takers list as a safe business
- · Inclusion in a robust social media marketing campaign
- Entered to win an additional \$1,000 in cash assistance just for being a Promise Taker!

#### Referral Incentive

To encourage other businesses to Take the Promise, businesses will receive an additional chance to win \$1,000 in cash assistance for every business that lists them as an answer to the question: "How did you hear about the Promise?"

Header of the application on SurveyMonkey





### **Technical Assistance**

Business outreach and technical assistance meetings





### Meetings

- Grant and loan applications
- Reopening guidelines
- Resource sharing
- Shop Local

Month	# of Meetings
August 2020	24
September 2020	44
October 2020	10
November 2020	4
December 2020	11
January 2021	12
February 2021	12
March 2021	59

In Total:

176 meetings





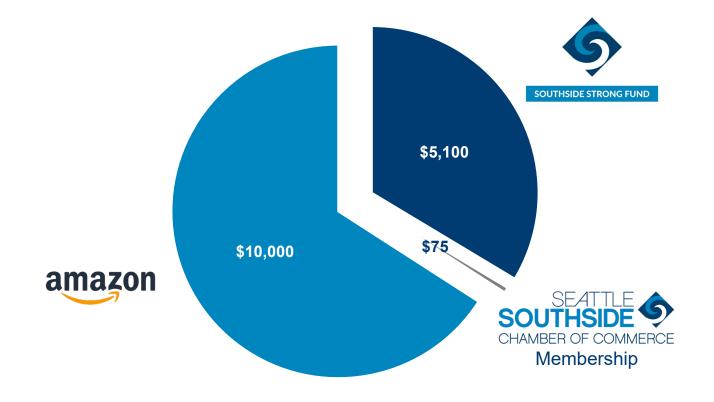
# Sponsorships

Southside Promise Contributors & Donations





### **Other Contributions**



In Total:

**\$15,175** raised





# Campaign Management

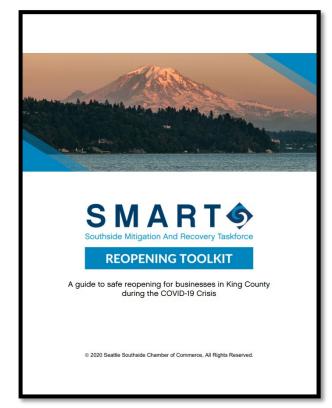
SMART Reopening Toolkit, Safe Start Kit Distribution, Resource Roundup





# **SMART Reopening Toolkit**

- Part 1: Welcome
- Part 2: Pre-Opening Checklist
- Part 3.1 to 3.4: **Reopening Action Checklist** 
  - 3.1 Restaurants
  - 3.2 Retail
  - 3.3 Offices & Professional Services
  - 3.4 Personal Services
- Part 4: Equipment Checklist
- Part 5: Safe Work Plan & Procedures
- Part 6: Required Forms & Signage



Page 1 of the Reopening Toolkit: Part 1

In Total:

155 toolkits distributed





### **Tukwila Treasure Truck Event**









# **Safe Start Kit Distribution**



50 reusable cloth face coverings, 200 disposable masks, 2 bottles of hand sanitizer

Month	# of Kits
Treasure Truck	6,000
August 2020	9
September 2020	13
October 2020	106
November 2020	19
December 2020	22
January 2021	8
February 2021	2
March 2021	9

In Total:

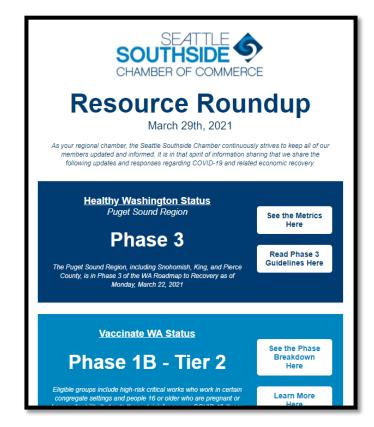
6,179 kits distributed





### Resource Roundup

- Southside Promise outreach & promotion
- SMART initiatives marketing
- COVID-19 relief opportunities
- State & County updates



Header of the March 29, 2021 email

In Total:

15 informational emails sent





# Social Media & Photography

Social Posts to Facebook, Instagram, Twitter, and LinkedIn





### **Social Media Posts**

- "Take the Promise!"
- Promoting Promise Takers
- SMART Reopening Toolkit
- Safe Start Kits
- Southside Strong Fund
- Keep Calm & Carry Out





Example posts from Facebook, Instagram, Twitter, and LinkedIn













# Keep Calm & Carry Out Video







# **Marketing & Advertising**

Saving Local Contest, Keep Calm & Carry Out, Visit Seattle Partnership, SMART Webpage





### **Shop Local Contest**





Example posts from Facebook, Instagram, Twitter, and LinkedIn

**Shop Local Contest** The Southside Promise Shop Local Contest offers customers of Southside businesses the opportunity to win \$500 just for shopping local! SMART Click Here to Submit Your Receipt **SHOP LOCAL CONTEST** The Contest To encourage local customers to shop and buy local, the Chamber in partnership with the City of Tukwila has also added a Southside Promise shop local contest as part of Shop Small Saturday, a nationwide campaign to encourage support of local businesses. This includes businesses located in Burien, Des Moines, Kent, Normandy Park, Renton, SeaTac, and Tukwila. How to Enter Every time you shop, buy, or dine local from November 28th through December 18th, take a photo of your receipt and send it to the Chamber at Promise@SeattleSouthsideChamber.com using the subject line "Shop Local Contest" to be entered to win \$500 cash. Be sure to attach or insert the image of the receipt and include you first and last name in the body of the email. Each receipt is an additional chance to win Additional Details This contest includes all types of purchases, including purchases in-store, to-go, and online. Additional chances to

Top screen view of the Shop Local Contest webpage

In Total:

182 submissions with \$16,712.69 worth of purchases





# **Southside Strong Fund**

- \$500 cash grants to 9
   Tukwila Businesses
- Over 90% of recipients women-owned and BIPOCowned organizations



One grant recipient, Spice Bridge Food Hall





# **SMART Webpage**

- SMART Webinar Series
- Southside Promise
- Shop Local Contest
- Reopening Toolkit
- Safe Start Kits
- Other resources



Top screen view of the SMART main page





# Visit Seattle Partnership

- Increased marketing
- Shared contacts between All Clear King County and Southside Promise
- More benefits for both Pledgers and Promisers



Top screen view of Visit Seattle's Pledge page





### Webinars

**SMART Webinar Series** 





### **SMART Webinar Series**





Example SMART Webinar event squares



Top screen view of the SMART Webinar webpage

In Total:

24 recorded webinars





### **Other Digital Initiatives**

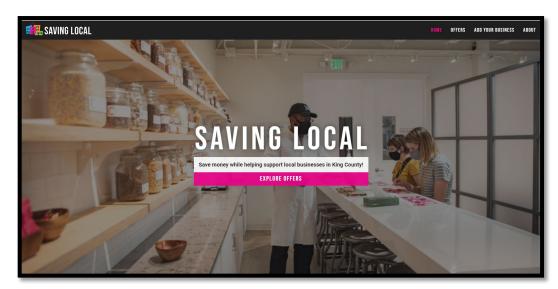
Saving Local KC and Keep Calm Carry Out with Great Tukwila Carryout





# Saving Local KC Partnership

- Technical Assistance
- Marketing & Promotion
- Social media posts









### **Keep Calm & Carry Out**

**Great Tukwila Carry Out Promotion** 







Top screen view of the KC&KO webpage

Example posts from Facebook, Instagram, Twitter, and LinkedIn





# **Impact Report**

**Hospitality Data** 





# **Hospitality Data**

Statistic	Report
Overall engagement and participation	172,000
Number of participants <50 miles	138,000
Number of participants >50 miles	34,500
Number of participants from out of state	20,500
Number of participants from out of country	17,200
Number of people who traveled >50 miles who stayed overnight in Tukwila	1008
Number of people who staid overnight at paid accommodations in Tukwila	216
Number of paid lodging room nights	262,000



<sup>\*</sup>Data complied through demographic analytics, participant self-reports, and STR reports



### **Thank You**



206.575.1633

Andrea Reay, President/CEO

Andrea@SeattleSouthsideChamber.com

www.SeattleSouthsideChamber.com

