

### City of Tukwila

### Community Services and Safety Committee

- Cynthia Delostrinos Johnson, Chair
- **♦ De'Sean Quinn**
- ♦ Zak Idan

### **Distribution:**

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D. Quinn
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### **AGENDA**

MONDAY, AUGUST 16, 2021 - 5:30 PM

FOSTER CONFERENCE ROOM (6300 Building, Suite 100)

THIS MEETING WILL NOT BE CONDUCTED AT CITY FACILITIES BASED ON THE GOVERNOR'S PROCLAMATION 20-28.

THE PHONE NUMBER FOR THE PUBLIC TO LISTEN TO THIS MEETING IS: 1-253-292-9750, Access Code 758631791#

Click here to: Join Microsoft Teams Meeting

For Technical Support during the meeting call: 1-206-433-7155.

	Item	F	Recommended Action	Page
1.	BUSINESS AGENDA			
	<ul> <li>a. Request to approve an additional .25 in funding to bring the current .75 position to 1 full-time employee (FTE) in the Court for the Court Support Case Manager.</li> <li>Trish Kinlow, Court Administrator</li> </ul>	a.	Forward to 8/23 C.O.W. and 9/13 Special Meeting.	Pg.1
	b. 2021 2nd Quarter Fire Department report.  Jay Wittwer, Fire Chief	b.	Discussion only.	Pg.11
2.	MISCELLANEOUS			

**Next Scheduled Meeting:** September 20, 2021



### Tukwila Municipal Court

### **MEMORANDUM**

TO: Community Service & Safety Committee

FROM: Kimberly Walden, Presiding Judge

LaTricia Kinlow, Judicial Branch Administrator

DATE: August 16, 2021

SUBJECT: Request to replace the .75 FTE Jail Alternative Specialist Vacancy with

1 FTE Court Support Services Case Manager

### **ISSUE**

Court Support Services (also known in other jurisdictions as Probation Services) has a .75 FTE Jail Alternative Specialist vacancy that we are requesting to reclassify and fill as a full-time Court Support Services Case Manager.

### **BACKGROUND**

On January 4, 2021, the .75 FTE Jail Alternative Specialist position was vacated. It is the practice of this court to review vacated positions to see if the responsibilities can be absorbed by another position at the court. We also examine our internal processes to see if we are lacking sufficient and efficient coverage in other areas. Over the past several years the Probation Officer (now Court Support Services Division Manager) position has gone without adequate backup support. It is the one position in this court without backup support. This is due in part to the ARLJ 11.2 requirements for persons filling this position:

### RULE 11.2 QUALIFICATIONS AND CORE SERVICES OF PROBATION DEPARTMENT PERSONNEL

- (a) Probation Officer Qualifications.
- (1) A minimum of a Bachelor of Arts or Bachelor of Science degree that provides the necessary education and skills in dealing with complex legal and human issues, as well as competence in making decisions and using discretionary judgment. A course of study in sociology, psychology, or criminal justice is preferred.
- (2) Counseling skills necessary to evaluate and act on offender crisis, assess offender needs, motivate offenders, and make recommendations to the court.
  - (3) Education and training necessary to communicate

effectively, both orally and in writing, to interview and counsel offenders with a wide variety of offender problems, including but not limited to alcoholism, domestic violence, mental illness, sexual deviancy; to testify in court, to communicate with referral resources, and to prepare legal documents and reports.

- (4) Anyone not meeting the above qualifications and having competently held the position of probation officer for the past two years shall be deemed to have met the qualifications. \*This section was included to grandfather the probation officers that held this position prior to the creation of this rule.
  - (b) Probation Officer Core Services.
- (1) Conduct pre/post-sentence investigations with face to face interviews and extensive research that includes but is not limited to criminal history, contact with victims, personal history, social and economic needs, community resource needs, counseling/treatment needs, work history, family and employer support, and complete written pre/post-sentence reports, which includes sentencing recommendations to the court.
- (2) For offenders referred to the misdemeanant probation department, determine their risk to the community using a standardized classification system with a minimum of monthly face to face interviews for offenders classified at the highest level.
- (3) Evaluate offenders' social problems, amenability to different types of treatment programs and determine appropriate referral.
- (4) Supervise offenders with face-to-face interviews depending on risk classification system.
- (5) Oversee community agencies providing services required of offenders with input to the judicial officer (e.g. alcohol/drug, domestic violence, sexual deviancy, and mental illness).

Over the past 20+ years the current Court Support Services Division Manager has had the unfortunate experience of operating without sufficient backup support which meant returning from vacations or sick leave to a substantial workload. The core service requirements established in ARLJ 11.2 requires anyone filling-in this role (even temporarily) to meet the minimum qualifications. We are hopeful that we can use this opportunity to address this issue by replacing the .75 FTE Jail Alternative Specialist vacancy with one full-time Court Support Services Case Manager (Probation Officer). In addition to the traditional probation responsibilities, the case manager will also be responsible for the jail alternative program, facilitating DV MRT sessions and overseeing the Tukwila Court Connections Center.

### FINANCIAL IMPACT

The .75 FTE Jail Alternative Specialist position is included in the court's 2021-2022 budget. However, the salary and projected benefits for a full-time Court Support Services Case Manager will require a budget amendment to cover the additional expense. We requested and received the following salary information from HR & Finance:

	Grade	Step 5	Step 5
Jail Alternative Specialist	A13	\$5,526.00	\$4,144.5
FICA/Medicare		\$422.74	\$317.05
PERS		\$716.72	\$537.54
Ind Insurance		\$28.20	\$21.15
Medical/Dental		\$2,357.33	\$1,768.00
Vision		\$17.30	\$12.98
Life		\$7.00	\$5.25
Ltd		\$10.78	\$8.09
WPFML		\$8.18	\$6.14
Total Monthly Salary with Benefits		\$9,094.25	\$6,820.70
		100%	75%
		Step 5	Step 5
<b>Court Support Services Case Manager</b>	C41	\$8,289.00	\$6,216.75
FICA/Medicare		\$634.11	\$475.58
PSERS		\$1,015.40	\$761.55
Ind Insurance		\$28.20	\$21.15
Medical/Dental		\$2,357.33	\$1,768.00
Vision		\$17.30	\$12.98
Life		\$7.00	\$5.25
Ltd		\$16.16	\$12.12
WPFML		\$12.27	\$9.20
Total Monthly Salary with Benefits		\$12,376.77	\$9,282.58

Monthly difference at 1 FTE is \$3,282. Annual difference is \$39,384.

### **RECOMMENDATION**

Court staff recommends this committee approve this request in its entirety and forward this request to the August 23, 2021 Committee of the Whole and September 13, 2021 Special Meeting.

### **ATTACHMENT**

Included with this memo is the position description and the court organization chart including this requested position. Please let us know if additional information is needed.

Thank you in advance for your consideration and support of this request. We look forward to further discussing this with you.



### **BASIC FUNCTIONS:**

The Court Support Services Division is an entity that provides services designed to assist the court in the management of criminal justice and thereby aid in the preservation of public order and safety. The industry title commonly used for this position is "Misdemeanant Probation Officer". Under the direction of the Court Support Services Division Manager, this position provides professional assessments and case management services for misdemeanant offenders from the Tukwila Municipal Court. Ensures compliance with the orders of the court; preserves public safety; uses evidence-based practices to reduce recidivism; serves as a liaison between the court and the offenders.

Work is characterized by professional, technical, and confidential work in providing varied case management services. Duties and responsibilities include, but are not limited to, pre-sentence interviewing; evaluation and report writing, meeting face-to-face with clients regarding progress; providing counseling; writing correspondence; interacting with treatment agencies; and making court appearances. The incumbent is required to be acquainted with agency, City, State and Court policies, procedures, and regulations; apply evidence-based diagnostic and counseling principles; efficiently utilize available community resources in determining the best alternative for a given situation or case.

Work is performed under limited supervision. While the supervisor sets the overall objectives, the case manager and supervisor work together to develop the deadlines, projects, and work to be completed. The case manager is responsible for the work, plans and carries out the assignment, resolves most conflicts that arise, and interprets policies on own initiative in terms of established objectives. The case manager keeps the supervisor informed of progress, potentially controversial matters, or far-reaching implications. Work is reviewed in terms of feasibility, compatibility with other work, and effectiveness of results.

### **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Treat all clients with respect and dignity;
- Conduct pre-sentence investigations;
- Conduct in-depth interviews with clients both in and out of custody in order to gather accurate data regarding background and present situation(s);
- Write pre-sentence reports containing summary background data gathered in pre-sentence
  interviews, collateral contacts, and existing court, probation, and treatment documents; assess
  problem areas, including alcohol, drugs, domestic violence, mental illness and history of noncompliance with court-ordered conditions; and submit reports, including sentencing alternatives,
  proposed revocation actions, or changes to current sentencing conditions, to the court;
- Monitor clients' compliance with sentencing conditions using monthly contact per standardized
  risk classification system, monthly contact with treatment providers, random urinalysis or breath
  testing, and by requiring clients to file documentation of compliance (such as Alcoholics
  Anonymous/Narcotics Anonymous slips, copies of medical prescriptions, or proof of community
  service hours);

- Assist clients with problems that affect individual case management plans; assist in vocational, education or employment planning; and consult with higher-level personnel on difficult or complex cases.
- Communicate effectively, both orally and in writing, to interview and counsel clients with a wide variety of problems, including but not limited to alcoholism, domestic violence, mental illness, and sexual deviancy;
- On order from the court, meet with clients in custody;
- Maintain computer log of contacts and information obtained relative to an individual case;
- Represent Court Support Services at review hearings, giving information about clients' current status; and/or appear in court to testify regarding client related issues;
- Submit reports to the court and other recipients as legally appropriate;
- Attend meetings and conferences and participate in staff development activities to increase competence;
- Become familiar with, follow, and actively support the vision, mission and value statements of the court and the City;
- Process Interstate Compact applications and transfers;
- Facilitate in-house classes;
- Assist with all aspects of the Tukwila Court Connections Center (TC3);
- Other duties as assigned.

### KNOWLEDGE, SKILLS AND ABILITIES:

### KNOWLDEGE OF:

- Criminal Justice System;
- Courtroom policies, procedures and practices;
- Legal forms, documents and terminology;
- Community resources including local social service agencies and the services provided;
- Municipal government policies, procedures, structure; and applicable local, state and federal laws, codes, regulations and ordinances;
- State, county and local agencies and offices involved in court related activities
- Interviewing Techniques;
- Effective interpersonal skills using tact, patience and courtesy;
- Modern office practices, procedures and equipment including personal computers and related software such as Microsoft Office Suite;
- Correct usage of English grammar, spelling, punctuation and vocabulary;
- Effective oral and written communication.

### **SKILLED IN:**

- Interviewing clients, which includes putting person(s) at ease, conveying ideas verbally, obtaining information and directing the interview;
- Working independently under high pressure to prioritize caseloads and meet timelines and directives;
- Effectively using interpersonal skills in a tactful, patient and courteous manner;
- Maintaining interrelated records and files;
- Resolving issues and conflicts in a professional, courteous and non-threatening manner;

• Counseling skills necessary to evaluate and act on client crisis, assess client needs, motivate clients, and make recommendations to the court.

### **ABILITY TO:**

- Exercise independent judgment in a sensitive environment;
- Collect relevant case evidence and information;
- Make relevant evaluations and appropriate recommendations based on information obtained during a pre-sentence investigation;
- Effectively speak and present information and respond to questions in a courtroom environment, with small groups of managers and coworkers, and with peers;
- Effectively communicate with and work with clients and other people of diverse social, cultural, ethnic and lifestyle backgrounds;
- Interact with emotionally distraught, irate and combative individuals;
- Enforce and monitor court requirements and report all violations;
- Serve as an agent of the court;
- Exercise and demonstrate a non-judgmental attitude;
- Within the parameters set forth by the court, exercise a reasonable amount of discretion regarding non-compliance;
- Accept authority as well as use authority;
- Establish and maintain effective and cooperative working relationships with others including coworkers, supervisors, Judges, court personnel, police officers, attorneys, prosecutors, treatment providers and staff members from public and private agencies;
- Apply modern office practices, procedures and equipment including personal computers and related software such as word processing and spreadsheet programs;
- Work confidentially with discretion;
- Work effectively as a member of a team;
- Understand and follow oral and written directions;
- Read, understand and explain documents such as policy manuals and legal and technical court procedures;
- Effectively write reports, correspondence and procedures;
- Respond to common inquiries or complaints from victims, witnesses, offenders, outside agencies or the public;
- Add, subtract, multiply and divide;
- Apply common sense understanding to solve practical problems;
- Maintain records and prepare reports;
- Plan and organize work to meet schedules and timelines;
- Analyze situations accurately and adopt an effective course of action.

### **EDUCATION AND EXPERIENCE REQUIRED BY ARLJ 11**

Education: Bachelor's degree in sociology, psychology, behavioral science, law enforcement or

other closely related field that provides the necessary education and skills in dealing with complex legal and human issues, as well as competence in making decisions and using

discretionary judgment.

Experience: Two (2) years of interviewing and social/psychological diagnostic experience, preferably

in the criminal justice system.

\*Graduate work or special education and work experience in the diagnosis and treatment of alcoholism, other substance abuse, domestic violence and mental health may be substituted for the work experience on a month-for-month basis.

### **EXPERIENCE PREFERRED:**

- Certification in Moral Reconation Therapy and/or Domestic Violence Moral Reconation Therapy;
- Foreign Language Proficiency;
- Training and experience creating Case Management Plans;
- Experience working in Courts of Limited Jurisdiction and/or Misdemeanant Probation.

### LICENSES AND OTHER REQUIREMENTS:

- Valid Washington State driver's license, or the ability to obtain within thirty (30) days of employment;
- Must successfully complete the Misdemeanant Probation Counselor's Academy within six (6) months of employment as required by WAC 139-10-210;
- Must successfully pass a thorough background check;

### MACHINES, TOOLS AND EQUIPMENT USED:

Typical business office machinery and equipment including, but not limited to, personal and laptop computers, telephone, fax, copy machine, calculator, projector, digital camera and portable breath test.

### PHYSICAL DEMANDS:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit; type on a keyboard for extended periods of time; talk; and hear. The employee is occasionally required to stand, walk, and reach with hands and arms. The employee must occasionally lift and/or move up to 25 pounds.

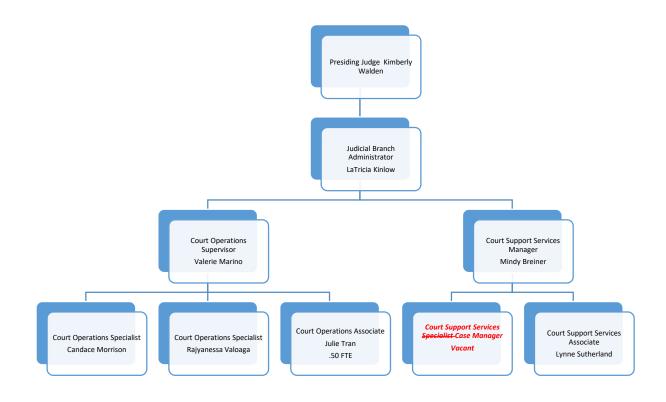
### **WORKING CONDITIONS:**

Work is generally performed in an indoor courtroom and office environment although may occasionally require visits to an adult correctional facility. While performing the duties of this job, the employee may be exposed to individuals who are irate, disgruntled and/or hostile. The noise level in the work environment is usually moderate.



### TUKWILA MUNICIPAL COURT ORGANIZATION CHART

2021-2022





# Tukwila Fire Department 2nd Quarter Report



### Contents

- Call Volume & Average Response Times
- Response Type
- Apparatus' Call Volume
- Response Times by Station for EMS and Fire
- COVID19 Highlights
- Administration
- Fire Marshal's Office
- Support Services / Emergency Management
- Operations
- Overtime Usage Minimum Staffing, FMO, Meetings, Training
- Goals for the year
- Adjusted COVID Goals and Expectations into 2022
- Employee Recognition



# 2nd Quarter 2021: Call Volume & Average Response Times

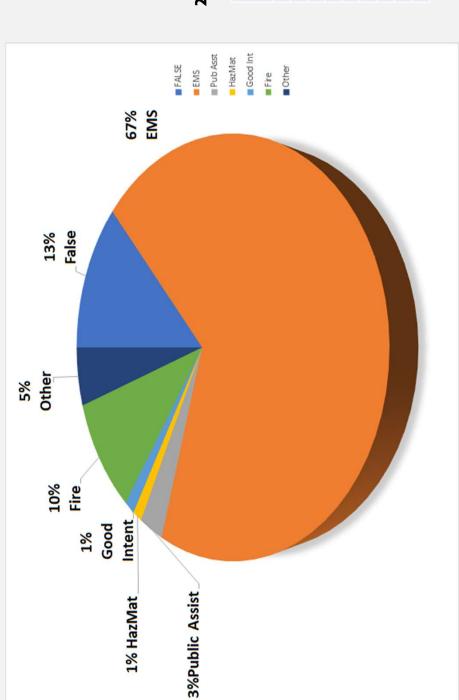


009				0:07:12
		;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;	0:06:16	0:06:29
500	0:05:48	1	52:50:0	0:05:46
400	0:05:03 437			0:05:02
				0:04:19
300				0:03:36
230		926		0:02:53
200		ì		0:02:10
100				0:01:26
				0:00:43
0				0:00:00
ST51	ST52	ST53	ST54	
	Total Incidents		<ul> <li>– Avg Resp Time</li> </ul>	

	YEAR	Station	#	Avg Resp Tm
· ·	2021	51	219	0:05:03
	2nd QTR	52	437	0:05:48
		23	226	0:06:16
·		54	525	0:05:55
	Total Inc &	Total Inc & Avg Resp Tm*	1407	0:05:48



# Response Type



Number of Responses\*

Call Types

185

FALSE EMS

935 38 15 17

HazMat Good Int **Pub Asst** 

(\*In and Out of Service Area)

1407

**Grand Total** 

Other

142 75

Fire

# 2nd Qtr 2021: Response Times by Station & Call Volume EMS & All Other



0:07:12	0:06:29	0:05:46	0:05:02	0:04:19	0:03:36	0:02:53	0:02:10	0:01:26	0:00:43	0:00:0	
0:0	0:0	0:05:57	0:0	0:0	0:0	0:0	122 0:00	0:0	0:0	54 All Other	
	403	V								54 FMS	onse
		. —6:05:35						62		53 All Other	Average Response
		0:06:11				164				53 FMS	¥.
		0:05:48 0:05:87				151				51 All Other 52 FMS 52 All Other 53 FMS 53 All Other 54 FMS	Total Incidents
			286							52 FMS	Total
		0:05:48						88			
				04:44			131			S1 FMS	
450	400	350	300		000	007	150	100	20	0	

Station & Type	<b>Total Incidents</b>	Station & Type Total Incidents Average Response
51 EMS	135	0:04:44
51 All Other	88	0:05:32
52 EMS	286	0:05:54
52 All Other	151	0:05:37
53 EMS	164	0:06:11
53 All Other	52	0:06:32
54 EMS	403	0:05:57
54 All Other	122	0:05:48



Total TFD Call Volume YTD for 2021 represented an increase of 10% compared to the average first six months of

While total call volume for the first half of 2021 has increased 10% over the '16-'19 average, it's important to note that fire-related incidents have gone up 44%. This includes all fire-related calls, including false alarms. Outside of Area (OSA)

Also worth noting: TFD responded to 49% more calls outside City limits YTD this year compared to the average.

# % Change in Call Volume Metrics (compared to '16-'19 average)

	Cha	Change in	Total	Call Vo	II Volume	(%			Cha	Change in	<b>EMS</b>	Call Volume	olume	(%)	
Area	Jan	Feb	Mar	Apr	May	Jun	YTD	Area	Jan	Feb		Apr	May	Jun	YTD
51	-3%	-49%	-58%	-23%	-46%	-37%	-37%	51	-5%	-39%	-20%	-33%	-51%	-46%	-42%
52	10%	13%	103%	122%	106%	140%	81%	52	-4%	%0	83%	83%	71%	104%	21%
53	-3%	7%	-13%	70%	-12%	3%	-1%	53	-4%	4%	-5%	78%	-8%	-1%	3%
54	-17%	3%	%8	<b>%9-</b>	%8	30%	4%	54	-20%	<b>%8-</b>	<b>%9</b>	-12%	<b>%9-</b>	15%	-4%
OSA	-4%	-10%	44%	94%	38%	132%	49%	OSA	%6-	-37%	46%	%9/	45%	167%	47%
Ψ	<b>%9-</b>	<b>%6-</b>	7%	23%	%8	37%	10%	₩	-11%	-14%	2%	11%	-1%	78%	3%

			%86				
e (%)	Jun	-58%	133%	-81%	-14%	300%	-4%
Call Volume (%)	May	4%	167%	33%	45%	-8%	38%
Call	Apr	-14%	167%	%89-	-56%	70%	%0
Service	Mar	-13%	133%	-65%	<b>%9-</b>	2%	-3%
Change in <u>s</u>	Feb	%68-	-52%	16%	-7%	14%	-22%
Chan	Jan		167%				
	Area	51	52	53	54	OSA	All
	YTD	%1	%5	%	%	%	%
	⊱	-57	205	49	99	53%	44
(%)	_		317% 209				
lume (%)	_	%9-		46%	124%	%89	%08
Volume	May Jun	%9-	261% 317%	-30% 46%	124%	37% 63%	34% 80%
Fire Call Volume	May Jun	10% -44% -6%	261% 317%	28% -30% 46%	50% 105% 124%	37% 63%	34% 80%
Fire Call Volume	Apr May Jun	-33% 10% -44% -6%	321% 261% 317%	28% -30% 46%	23% 50% 105% 124%	152% 37% 63%	89% 34% 80%
Call Volume	Mar Apr May Jun	-33% 10% -44% -6%	142% 321% 261% 317%	-40% 28% -30% 46%	123% 23% 50% 105% 124%	50% 152% 37% 63%	20% 89% 34% 80%
Fire Call Volume	Feb Mar Apr May Jun	-70% -33% 10% -44% -6%	159% 142% 321% 261% 317%	-20% -40% 28% -30% 46%	-21% 123% 23% 50% 105% 124%	35% 50% 152% 37% 63%	29% 20% 89% 34% 80%



Total TFD Call Volume for YTD 2021 represented an increase of 296 calls compared to the average first six months of



While all primary call types have gone up, the most noticeable increase has been in the number of Fire-related calls

# # Change in Call Volume Metrics (compared to '16-'19 average)

	YTD	-199	190	6	-36	103	99
(#)	Jun	-36	29	-1	22	28	102
olume	May	-43	36	-5	6-	17	-3
Call Volu	Apr	-28	44	15	-17	27	40
EMS	Mar	-60	54	-1	6	17	19
ınge in	Feb	-29	0	2	-11	-13	-51
Chai	Jan	4-	-3	-5	-30	-3	-42
	Area	51	52	53	54	OSA	ΑII
	YTD	-252	340	-3	43	167	296
(#)	Jun	-45	100	3	51	78	186
olume	May	-57	89	-10	13	23	37
Call V	Apr	-26	81	14	-10	49	108
Total	Mar	-70	75	-10	15	56	36
hange in	Feb	-50	6	1	2	9-	-41
Cha	Jan	-3	7	-2	-30	-3	-30
	Area	51	52	53	54	OSA	All

	Cha	nge i	n <u>Fire</u> (	Call Vo	Volume	(#)			Change	$\subseteq$	<u>Service</u>	Call	Volume
Area	Jan	Feb	Mar	Apr	May	Jun	YTD	Area	Jan	Feb	Mar	Apr	May
51	1	-14	6-	2	-14	-2	-37	51	-1	<b>%</b>	-1	-1	0
52	9	14	17	31	27	38	133	52	4	-3	4	9	2
53	3	-2	-Ċ	4	9-	10	4	53	9-	2	4-	4-	Т
54	-4	16	2	10	20	29	75	54	2	-1	0	ç.	⊣
OSA	0	9	6	21	7	14	26	OSA	-5	1	0	1	0
All	2	20	17	29	34	88	231	ΙΨ	-1	6-	-1	0	8

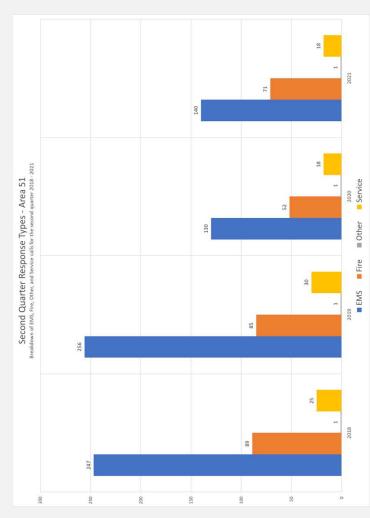
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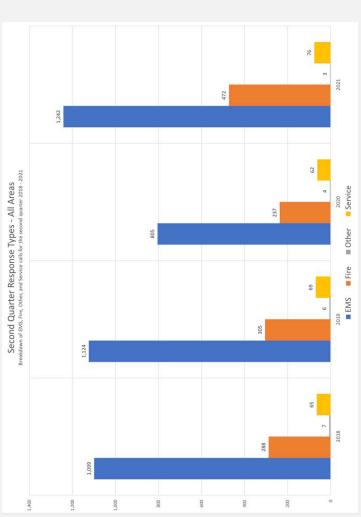
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# COVID19 Highlights

Breakdown of response types by area for the second quarter of 2018-2021

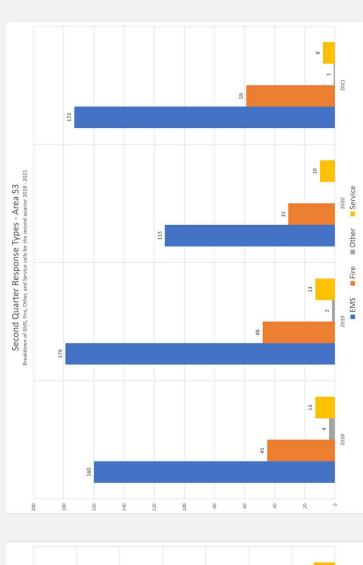


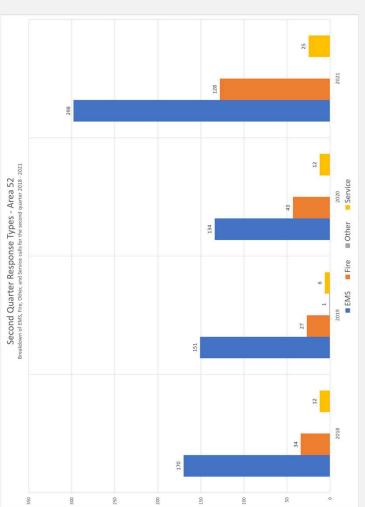


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Breakdown of response types by area for the second quarter of 2018-2021

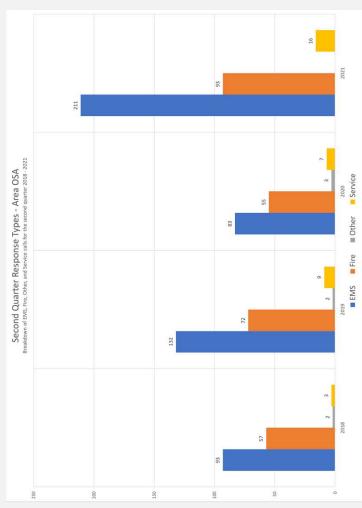


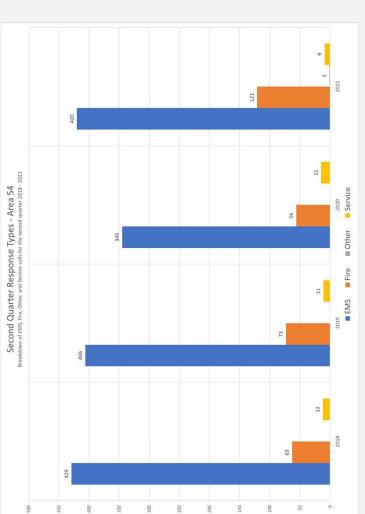




# COVID19 Highlights

Breakdown of response types by area for the second quarter of 2018-2021





# Administration

**Public Safety Bond Update:** 

~ 1 Pickup Truck delivered and being prepared (Battalion Chief)



~ Stn 51: Continued updates— opened Sept 11, 2020 Stations:  $\sim$  **Stn 52**: Continued updates - opened Feb 12, 2021

 $^{\sim}$  **Design Team**: Scaling down. Captain Smith, BC Konieczka, Rachel B. and

Fire Chief Wittwer

### **Policies:**

Completing review and updating of Fire Department Policies

Stacia, in Admin Services is assisting with formatting.

### Strategic Plan:

Updating 2014 Edition; process underway for 2021-2026

### **Financial Sustainability Plan:**

Working with Community Services and Safety Committee to develop work plan.

Fire Advisory Task Force is in formation phase, establish in 3rd Qtr of 2021.



## **Administration**

### Staffing Software:

- Telestaff Integration w/new PA codes, working with Finance Department to ensure compliance with new software.
- Fire ESO Integration Started on April 1, 2021, fully integration and successful

### Regional Service:

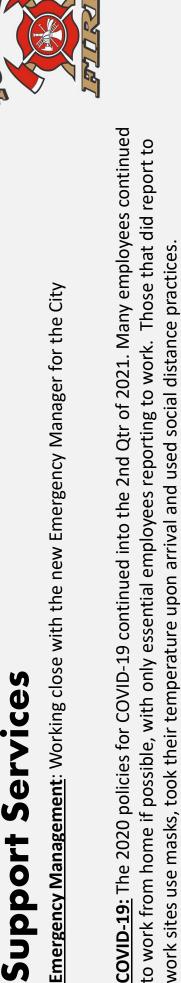
- Valley Comm Finance Committee
- Training Consortium Governance Member
- King County Fire Chiefs' Finance Oversight Committee
  - King County Fire Chiefs' Education Committee
- King County Fire Chiefs' Equity and Inclusion Committee
- FDCARES/EMS work groups on hold because of COVID-19
- Zone 3 Public Information Officer Program Member

### Revenue Sources:

- EFR HazMat & Vehicle Incident Responses
- **EMS Service Contracts TriMed Ambulance**
- False Alarm Billing

## **Support Services**

Emergency Management: Working close with the new Emergency Manager for the City



emergencies when information is requested or needs to be shared with the public through social media or Social Media/PIO: Tukwila is one of 6 departments in Zone 3 (South King County) that take part in a PIO (Public Information Officer) response team. Tukwila's PIO shares in the 24-hour coverage for large more traditional means. New Fire Stations: The opening and continued adjustments for two new fire stations that opened between design team and the contractors to ensure that these fire stations are meeting the needs of the community Sept 2020 and Feb 2021 has been one of the main duties of Support Services. Working close with the and the employees is a primary mission for this division.

**Training:** Supervision of two training captains takes place and other training processes outside of the training consortium is also facilitated



# Fire Marshal's Office

Battalion Chief Ben Hayman leads this office with the following 2nd Qtr data points:

FIRE MARSHAL'S OFFICE 2021 Q2 SERVICE DELIVERY REPORT	SERVICE DELIVERY REPORT
Service Category	Q2 STATS
Construction Permit Fire Plan Reviews	117
Conducted	
Land Use Fire Reviews Conducted	15
Construction Permit Fire Inspections	141
Conducted*	141
City Addressing Projects Completed	13 (59%) Completed, 22 Remaining
Fire Investigator Responses*	10
Suspicious Fires	25-30 approx.
Fire Code Enforcement Issues*	6 (5%) Resolved, 103 Remaining
Public Records Requests Received	7
(Includes FMO and Fire Dept Requests)	42
BRYCER Cost Recovery Fees	\$3,547.44
Fire Development Service Recovery Fees	\$57,754.14
	0 PROVIDED
Operational Fire Permit Inspections	All of the previously issued Operational Fire
	Permits have expired (approx. 600).
	0 PROVIDED
Occupancy Fire Safety Inspections	No Tukwila business had a Fire Safety
	Inspection (approx. 2600).
* For all of Q1 and most of Q2, the Fire Marshal's Office only had one Deputy Fire Marshal.	Office only had one Deputy Fire Marshal.

# Operations

### Covid-19 Response:

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New N95 face masks tested and placed in service.

### Training –

Updates completed in Qtr 2.

### Vaccinations –

(MVT) Mobile Vaccination Team in place. 1172 shots in arms delivered. Suspended events at the end of 2nd Qtr.

### **Trainings Attended:**

- Pump Academy
- JATC
- **Driver Training**
- **Swift Water Training**

### New Hires in Academy:

 June 17, 2021 - Two new Employees / graduation

### Mentorship Program

### **Staffing Adjustments**



# Overtime Usage – Minimum Staffing

YTD Overtime is up \$448,097 (+348%) 2021 compared to 2020. However, \$205,756 of this is attributable to Billable (wholly or partially reimbursed) activities such as Covid-19 and Southcenter Mall Radio Overtime.

¥	YTD Overtime Comparison 2020 vs 2021	e Compari	son 2020 vs	2021	
Overtime Type	YTD 2020	YTD 2021	\$ Change	% Change	% '21 OT
Billable	\$17,985	\$223,741	\$205,756	1144%	39%
Minimum Staffing	\$59,440	\$215,972	\$156,532	263%	37%
Training	\$20,278	\$54,188	\$33,910	167%	<b>%6</b>
Fire Prevention/Invest	\$12,332	\$45,817	\$33,485	272%	<b>%8</b>
Public Safety Bond	\$5,201	\$8,482	\$3,280	<b>%</b> E9	1%
Other	\$0	\$7,688	\$7,688	N/A	1%
Incident Related	\$3,473	\$7,631	\$4,158	120%	1%
Meetings	\$6,035	\$6,196	\$161	3%	1%
Special Assignment	\$929	\$5,049	\$4,121	444%	1%
Equipment Test/Maint	\$1,922	\$1,117	-\$805	-42%	<b>%0</b>
City/Public Event	\$1,272	\$1,084	-\$188	-15%	%0
Total YTD	\$128,867	\$576,964	\$448,097	348%	

Factors that affect staffing: Three long term injuries and one dropped out of the Fire Academy. Each shift should be at 18 Firefighter, current is 16.

# **Goals For The Year**





3. Leadership Training for all Captains and Battalion Chiefs. Chief Ludwig

4. Continued Training and required certifications for personnel, Blue Card Command, State mandated and approved disciplines.

5. Additional revenues.

6. To remain within the 2021 adopted budget



## Adjusted Goals

- 1. Health of our responders PPE, education, safety
- 2. Reduce training, except for mandatory or required
- 3. Scrub Fire Budget Overtime, operations and supplies
- 4. Reduce Overtime
- 5. 12 vs 13 Minimum staffing / April 1 back to 13 every shift.
- 6. Transfer of 1 position to DCD (Administration/Support)
- 7. Working with Local IAFF Local #2088
- 8. No Travel and reduced training

# **Expectations for closing out 2021**

- 1. To keep minimum staffing of 13 each shift is difficult with 3-4 Firefighters on long term injury leave and 16 firefighters per shift (normal is 18 per shift)
- 2. Our Firefighters are using sick leave when they are not well
- 3. A Budget amendment will be required at the end of the year \$500k to \$900k for overtime.



# **Employee Recognition**

Firefighter Levi Keller — Employee of the 2nd Quarter



Covid –19 Testing Site Manager



(Presented by Captain Ryan Berg)