



INFORMATIONAL MEMORANDUM

TO: Community Services & Safety Committee
FROM: Jay C. Wittwer, Fire Chief
Norm Golden, Deputy Chief
BY: Jay C. Wittwer, Fire Chief
CC: Allan Ekberg, Mayor, David Cline, City Administrator
DATE: 05/23/2022
SUBJECT: 2022 Fire Department 1st Qrt report

CURRENT STATUS

The Fire Department provides an quarterly reports each year that addresses the activities of the department and service given to the community. This report is being presented to the City Council for feedback before the report is released to the community.

DISCUSSION

These quarterly reports have been provided since 2018. The information provided allows the community to understand the services provided and allows the policy makers to realize the outcomes of this valuable emergency service to the community.

FINANCIAL IMPACT

No direct financial impacts are realized from this report. This report is provided as information only.

RECOMMENDATIONS

The City Administration and City Staff are recommending that this report is to be shared with all city councilmembers and released to the community.

ATTACHMENTS

1. Power Point presentation: 2022 FD 1st Qrt Report



Tukwila Fire Department

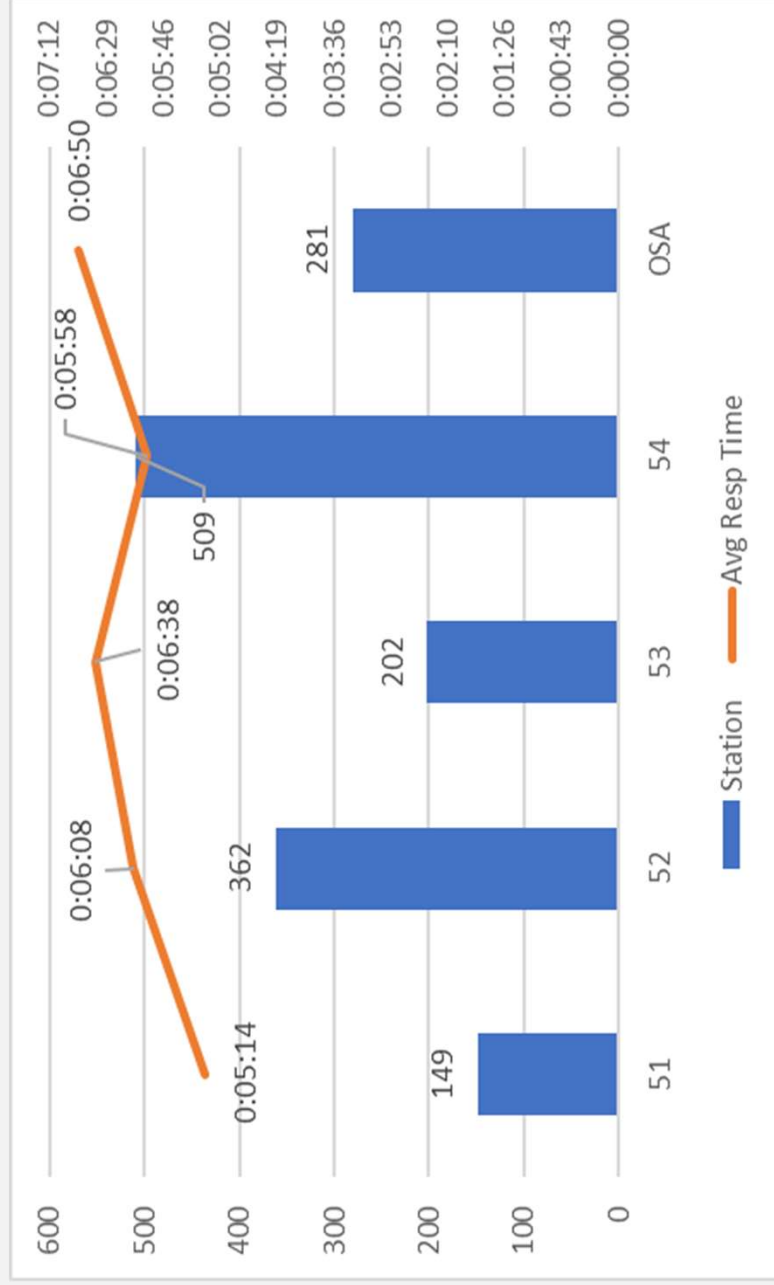
2022 / 1st Quarter Report

Contents

- Call Volume & Average Response Times
- Response Type
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1st Quarter 2022: Call Volume & Average Response Times

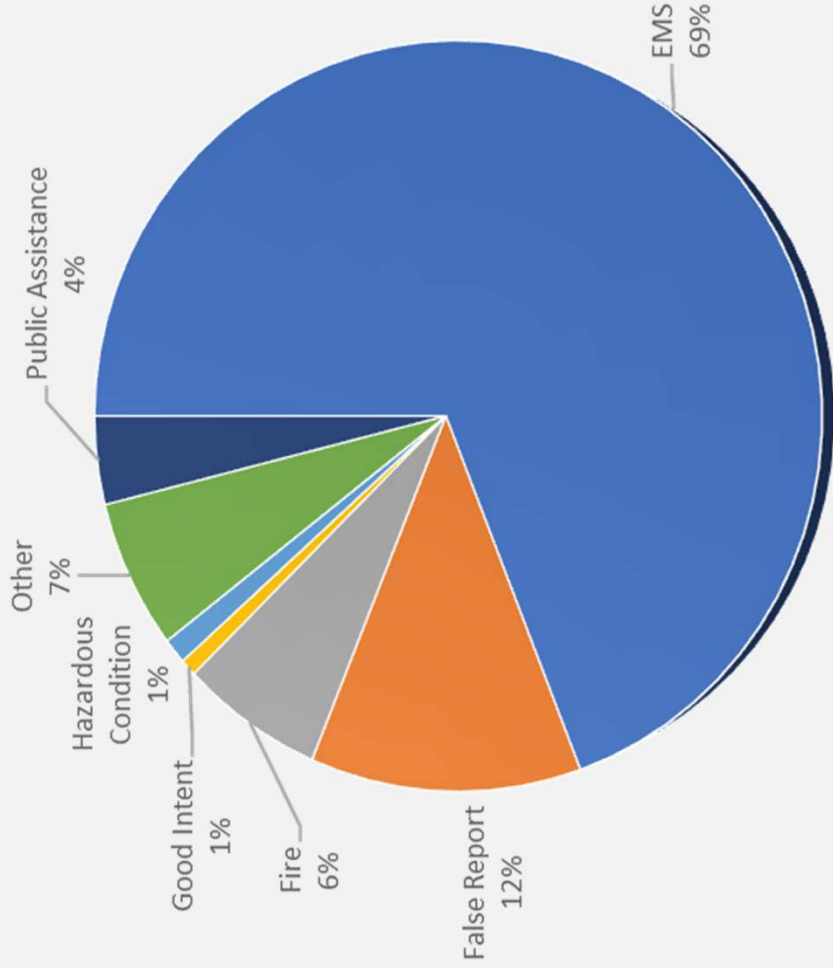


Q1 2022

Station	# Calls	Avg Resp Time
51	149	0:05:14
52	362	0:06:08
53	202	0:06:38
54	509	0:05:58
OSA	281	0:06:50
	1,503	0:06:02

"Response Time" is defined as the time between when the FD is dispatched and when the unit arrived on scene. Does not include incidents with TFD units canceled en route.

Response Type

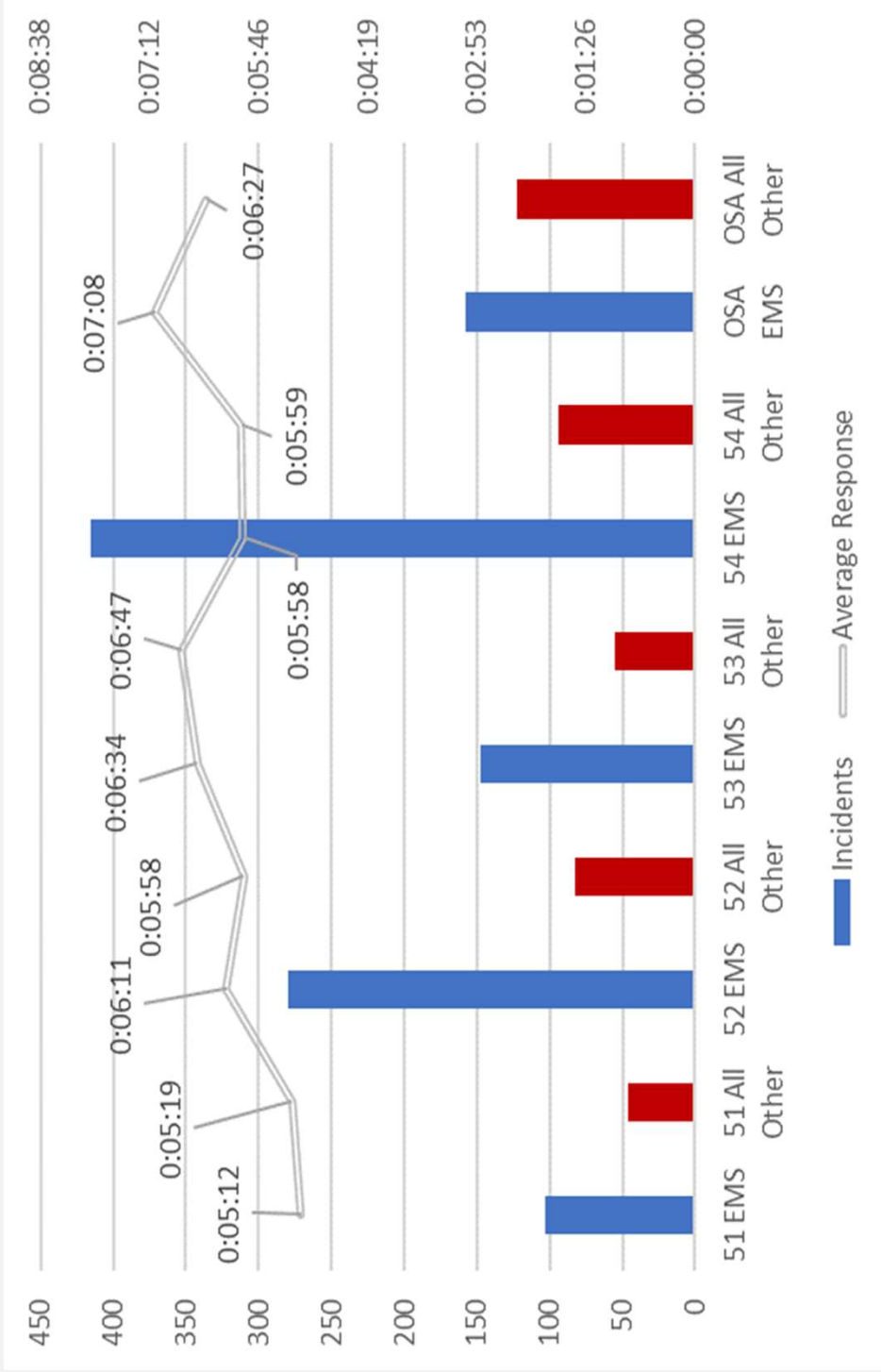


Q1 2022 Response Breakdown

	# Responses	% of Total
EMS	1,106	69%
False Report	193	12%
Fire	104	6%
Good Intent	12	1%
Hazardous Condition	18	1%
Other	106	7%
Public Assistance	63	4%
	<u>1,602</u>	

Includes all dispatched calls

1st Qtr 2022: Response Times by Area - EMS & All Other



Incidents by Area

Rev Station	EMS	All Other
51	103	46
52	280	82
53	147	55
54	415	94
OSA	158	123
	1,103	400

Avg Response Time by Area

Rev Station	EMS	All Other
51	0:05:12	0:05:19
52	0:06:11	0:05:58
53	0:06:34	0:06:47
54	0:05:58	0:05:59
OSA	0:07:08	0:06:27
	0:06:12	0:06:09

Page only includes incidents with TFD units arriving onscene

COVID₁₉ Highlights



Total TFD Call Volume in Q1'22 represented an increase of 14% compared to Q1'21.

While Q1'22 had 199 more calls than Q1'21, the make-up of the totals was different. EMS calls rose by 148, Fire calls rose by 50, and Service calls went up 9.

Also worth noting: TFD responded to 54% (+104) more calls outside our jurisdiction in Q1 this year compared to last year.

% Change in Call Volume ('22/'21)

Change in Total Call Volume

Area	Jan	Feb	Mar	Q1
51	-44%	2%	-6%	-23%
52	100%	32%	-16%	26%
53	41%	-8%	-8%	7%
54	34%	1%	-3%	9%
OSA	95%	90%	6%	54%
All	36%	16%	-6%	14%

Change in EMS Call Volume

Area	Jan	Feb	Mar	Q1
51	-43%	-18%	31%	-21%
52	126%	46%	-13%	36%
53	56%	-8%	-21%	5%
54	34%	-1%	-6%	8%
OSA	88%	155%	-8%	55%
All	41%	16%	-8%	14%

Change in Fire Call Volume

Area	Jan	Feb	Mar	Q1
51	-63%	133%	-35%	-28%
52	56%	-5%	-21%	4%
53	-25%	71%	114%	30%
54	73%	3%	13%	22%
OSA	106%	39%	30%	53%
All	23%	25%	7%	18%

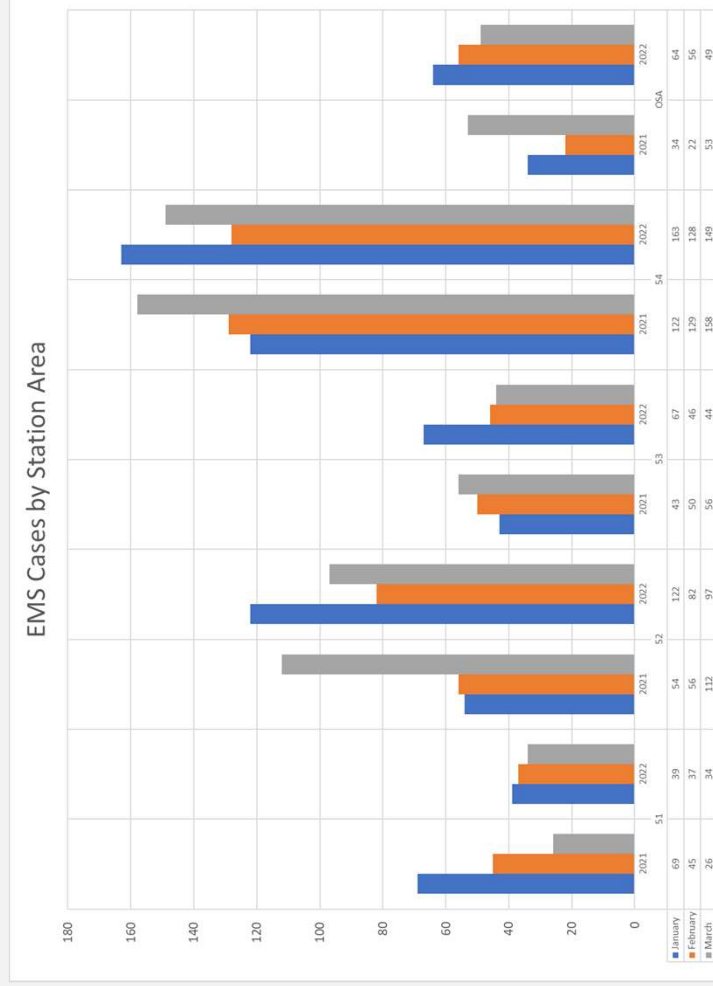
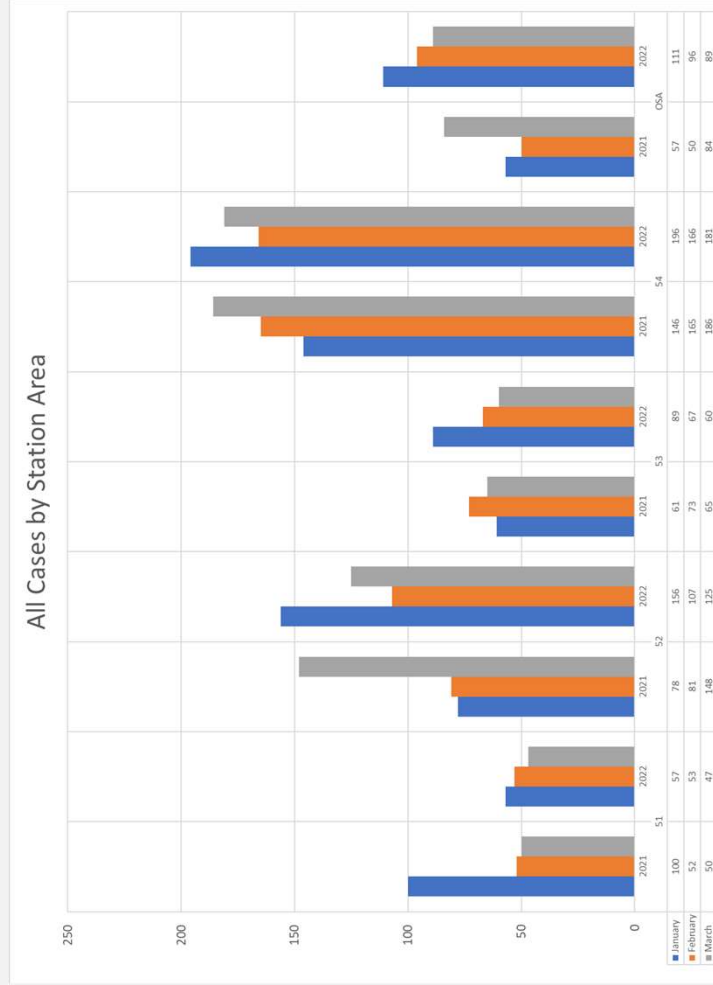
Change in Service Call Volume

Area	Jan	Feb	Mar	Q1
51	29%	100%	-71%	-13%
52	0%	33%	-29%	-6%
53	900%	-44%	-50%	5%
54	-22%	14%	25%	0%
OSA	233%	75%	25%	100%
All	62%	-3%	-25%	11%

COVID19 Highlights



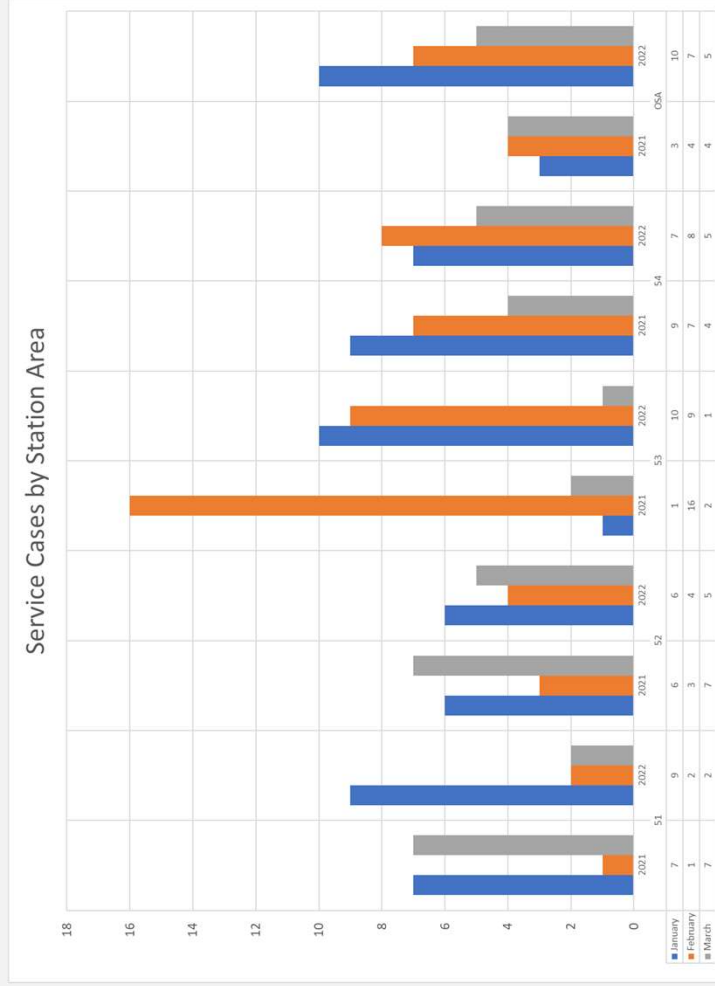
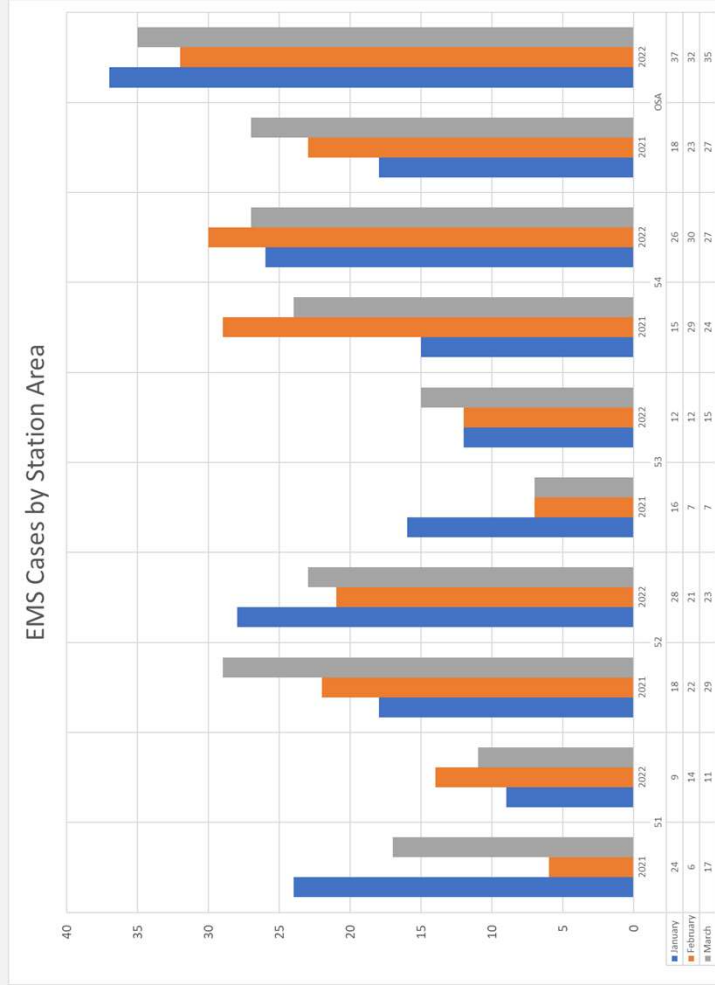
Break down of Total and EMS cases by Fire Station area for the first quarter of 2022 and 2021



COVID19 Highlights



Break down of Fire and Service cases by Fire Station area the first quarter of 2022 and 2021



Administration

Public Safety Bond Update:

Apparatus: ~ 1 Aid Unit delivered and in service (Aid 354)

Stations: ~ Stn 51 & 52: Continued updates

Policies:

- * Completing review and updating of Fire Department Policies
- * Fire Fighter's Union, assisting with formatting.

Strategic Plan:

- * Updating 2016 Edition; for 2022-2026, on hold for process below.

Financial Sustainability Plan:

- * Current process with Fire / EMS Advisory Task Force to develop report and recommendation for City Council.
- * Fire / EMS Advisory Task Force – held six meetings in Q1.



L354B crew attended training in new Aid Unit with Life Flight

Administration



Staffing Software:

- Telestaff Integration w/ongoing updated PA codes, working with Finance Department ensure compliance with new software.
- New Finance software in place (Central Square) – City wide

Regional Service:

- Valley Comm Finance Committee
- Training Consortium Governance Member
- King County Fire Chiefs' Finance Oversight Committee
- King County Fire Chiefs' Education Committee
- FDCARES/EMS work groups – part of Task Force process
- Zone 3 Public Information Officer Program Member

Revenue Sources:

- EFR HazMat & Vehicle Incident Responses
- EMS Service Contracts - TriMed Ambulance
- False Alarm Billing

Fire Marshal's Office

Office staff includes:

Battalion Chief Andy Nevens, Fire Marshal
Captain Patrick Smith, Deputy Fire Marshal
Captain Aaron Johnson, Deputy Fire Marshal
Tammy Sunderlin, Fire Administration Technician



Tammy Sunderlin joined the FMO as a full-time employee in Q1.

1st Quarter Data Points:

Fire Plan Reviews (includes 2021 backlog)	255
Addressing Projects	9
Fire Investigation Cases (New)	6
Fire Permit Inspections	146
Fire Code Enforcement Cases	29
Public Record Requests	64
Operational Permits Inspections Conducted	0
Life Safety Inspections Conducted	1
Revenue generated (permits, fees, Brycer)	\$81,263 *

* Backlog from 2021 contributed to higher revenue



Operations



Covid-19 Response:

PPE –

New N95 face masks tested and placed in service.

Training –

Updates completed in Qrt 1. 100% complaint with Training Consortium curriculum.

Vaccinations –

(MVT) Mobile Vaccination Team in place, no actions required in Q1.

Trainings Attended:

- Pump Academy
- JATC
- Driver Training
- Swift Water Training
- Boat Operator

New Hires in Academy:

- January 2022 - Six new Employees in Academy /
- June 2022 graduation

Mentorship Program Staffing Adjustments

Overtime Usage – Minimum Staffing



First Quarter Overtime Comparison - Q1'21 vs Q1'22

Overtime Type	1Q 2021	1Q 2022	\$ Change	% Change	% '22 Q1 OT
Minimum Staffing	\$47,936	\$252,868	\$204,931	428%	73%
Billable	\$124,039	\$36,929	-\$87,110	-70%	11%
Training	\$21,919	\$22,686	\$767	3%	7%
Fire Prevention/Invest	\$21,918	\$13,213	-\$8,705	-40%	4%
Other	\$5,697	\$5,276	-\$421	-7%	2%
Incident Related	\$2,035	\$4,993	\$2,958	145%	1%
Special Assignment	\$3,931	\$4,554	\$623	16%	1%
Meetings	\$2,877	\$4,277	\$1,400	49%	1%
Equipment Test/Maint	\$687	\$1,791	\$1,104	161%	1%
Public Safety Bond	\$6,371	\$202	-\$6,169	-97%	0%
City/Public Event	\$1,084	\$63	-\$1,021	-94%	0%
Total	\$238,494	\$346,851	\$108,357	45%	

*

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* Minimum Staffing changed from 12 to 13 on April 1, 2021

** Billable overtime reductions in COVID response and Mall Antenna Stand by

Support Services



New Battalion Chief assigned to Support Services: During the first quarter of 2022 the transition took place. Battalion Chief (BC) Jason Konieczka was transferred to a 24 hour shift as BC on A shift. **Newley** promoted BC Josh Kelch took over the Support Services Division. Two Captains assigned to the training consortium report to BC Kelch.

COVID-19: The 2020 policies for COVID-19 continued into the 1st qrt of 2022. A few fire department employees now work from home two or three days a week, with only essential employees reporting to work full time. Those do report to work sites take precautions as necessary, with temperature checks and rapid test before they depart their homes. Social distance practices are still in place.

Social Media/PIO: Tukwila is one of 6 departments in Zone 3 (South King County) that take part in a PIO (Public Information Officer) response team. Tukwila's PIO shares in the 24-hour coverage large emergencies when information is requested or needs to be shared with the public through social media or more traditional means. Three-day rotations take place for each of the partner agencies.

New Fire Stations: Continued adjustments for two new fire stations that opened between Sept 2020 and Feb 2021 has been one of the main duties of Support Services. Working close with the design team and the contractors to ensure that these fire stations are meeting the needs of the community and the employees is a primary mission for this division.

Goals For The Year



1. Financial Sustainability process, working with the Community Services and Safety Committee, Community EMS/FIRE Task Force, including City Council.
2. Updates and reports regarding progress of #1 and Departmental information.
3. Leadership Training for all Captains and Battalion Chiefs.
4. Continued Training and required certifications for personnel, Blue Card Command, State mandated and approved disciplines.
5. Additional revenues.
6. To remain within the 2022 adopted budget

Promotions & Awards



Battalion Chief Josh Kelch



Captain Cathy Browning

Employee of the Quarter: Cory Murrell



Awards



FF Matt Czuleger –
Letter of Commendation



FF Chuck Wooley-
Letter of Commendation



FF Brian Willis –
Distinguished Service Commendations



Captain O'Brien, FF Evans, FF Hartjoy
Valorous Unit Citation



FF Rasmussen, FF MacMillan, FF Doctor, Captain Berg
Meritorious Unit Citation



Captain Perry, FF Rookstool, Captain Johnson, FF Kim, FF Whitcutt-
Meritorious Unit Citation



FF Matt Houchens & Family –
Meritorious Unit Citation

