

COPCAB and Tukwila PD Community Survey



COPCAB and Tukwila PD 2021 Community Survey

An important goal of the Tukwila Police Department is to elevate our performance as a high-performing organization by developing engaged employees and efficient internal processes. We also strive to accomplish this by positively engaging our community while improving the professional image of the Police Department. To gauge our current performance on the Department's community engagement, we are asking for your participation in this survey. Your honest assessment is important; to build community and be responsive to your needs, we need to hear what you have to say. This survey is a beginning step in determining how we are doing currently. The Tukwila Police Department will work hard to make improvements based on input received through this survey. We plan to revisit this survey in the future, to gain feedback as to our progress.

YOUR PERCEPTION OF SAFETY

Overall, how safe do you believe Tukwila is as:

A place to live?

VERY SAFE

SAFE

SOMEWHAT SAFE

NOT SAFE

UNSURE

A place to work?

VERY SAFE

SAFE

SOMEWHAT SAFE

NOT SAFE

UNSURE

A place to visit?

VERY SAFE

SAFE

SOMEWHAT SAFE

NOT SAFE

UNSURE

How safe do you feel in your neighborhood, business area or school:

During the day?

VERY SAFE

SAFE

SOMEWHAT SAFE

NOT SAFE

UNSURE

At night?

VERY SAFE

SAFE

SOMEWHAT SAFE

NOT SAFE

UNSURE

Engaging in recreational activities?

VERY SAFE

SAFE

SOMEWHAT SAFE

NOT SAFE

UNSURE

In the last three years, has the frequency of crime in your neighborhood:

Select one:

INCREASED

STAYED THE SAME

DECREASED

DON'T KNOW

How would you rate your fear of becoming a victim in your neighborhood:

Select one:

HIGH

MEDIUM

LOW

NONE

How often do you see Tukwila Police Officers in your neighborhood?

Select one:

Frequently

Occasionally

Seldom

Never

Don't know

Do you know one or more of the police officers serving your neighborhood?

Select one:

Yes

No

Unsure

Comments:

YOUR LEVELS OF CONCERN

In the area where you spend most of your time, how much of a problem are these issues?

PROPERTY CRIMES

	SERIOUS	MODERATE	SLIGHT	NONE	UNSURE
Theft/burglaries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home break-in/invasion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vehicle break-in	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mail theft	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vandalized vehicles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stolen vehicles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shoplifting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SAFETY/WELFARE

	Serious	Moderate	Slight	None	Unsure
Violent street crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assault/robbery in your home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sexual assault	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crimes again elderly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Domestic violence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Neighbor disputes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People attacked/fighting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trespassing/loitering	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Homeless individuals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Hanging out/harassing others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Juvenile problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Criminal or violent gang activity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

DRUG ACTIVITY

	Serious	Moderate	Slight	None	Unsure
Drug use in school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Drug use not in school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street dealing/drug houses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

TRAFFIC

	Serious	Moderate	Slight	None	Unsure
Traffic violations/unsafe drivers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speeding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Drunk drivers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

GENERAL

	Serious	Moderate	Slight	None	Unsure
Overall community crime rate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lack of community interest in crime prevention activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Of the issues listed above, please indicate what you consider to be the top three concerns:

YOUR INTERACTIONS WITH TUKWILA POLICE DEPARTMENT

Amount of contact with Tukwila Police Department in the last two years:

None

1-3 times

4-6 times

7-10 times

10+ times

Manner of contact (check all that apply):

By email

By online reporting

On social media

In person

Over the phone

Walk-in complaint

Other

Circumstance of contact(s) - (check all that apply):

Made 911 phone call

Made non-emergency phone call

Did not make call

Made report

Used online reporting

Used social media

Flagged down an officer

Traffic stop/enforcement

Traffic accident

Parking ticket

Disabled Vehicle

Complainant

D.A.R.E. Program

Through PD crime-prevention program (Crime-Free Multi-Housing, etc.)

At a community event

Casual encounter with employee

Registered a firearm

Got fingerprinted

Made records request

Crime suspect

Crime victim in Tukwila

Arrested for crime

Spoke with detective

Observed from distance

No contact

Prefer not to answer

Other

Your experience with police employee contacted:

	Excellent	Good	Fair	Poor	N/A
Seemed to be approachable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Showed concern for my welfare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Showed compassion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expressed interest in helping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helped resolve my situation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Paid attention to details	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understood my needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Made me feel comfortable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Treated me with respect	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was courteous/professional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

911 response time - If you called Tukwila Police for an emergency, how long did it take for them to arrive?

Less than 5 minutes

Between 5-15 minutes

Between 16-30 minutes

Between 31-60 minutes

More than 1 hour

Other

Non-emergency response - If you called Tukwila Police about a non-emergency police issue, how long did it take for them to response?

Less than 5 minutes

Between 5-15 minutes

Between 16-30 minutes

Between 31-60 minutes

More than 1 hour

Other

CRIME VICTIM

Have you been a victim of crime (any type) in Tukwila within the past two years)?

Yes

No

If "Yes" to the above, did you contact the Tukwila Police regarding the crime?

Yes

No

OVERALL - How satisfied are you with the service you received from the Tukwila Police Department?

Very satisfied

Satisfied

Somewhat satisfied

Not satisfied

Comments:

About you

Age group:

Please choose... ▼

Gender:

Please choose... ▼

My Tukwila connection:

Check all that apply

Live in Tukwila

Work in Tukwila

Tukwila business owner

Frequent visitor

Student

Other

Community diversity:

Your ethnicity:

Asian

Black/African-American

Hispanic

Native American/Alaskan native

Pacific Islander

White/Caucasian

Multiple races

Prefer not to answer

Other

(optional)

Country of origin

Preferred way to communicate with Tukwila Police?

Check all that apply

In person

By phone

By email

By social media

IF YOU'RE NOT A RESIDENT...

Area where I spend the most time in Tukwila:

Business/retail

Industrial

Residential

Recreation space

Other

Type of place where I spend the most time:

House

Apartment/Condo

Business

School

Other

IF YOU ARE A RESIDENT...

Years living in Tukwila:

Less than one year

1-3 years

4-6 years

7-10 years

11-20 years

20+ years

Rent or own in Tukwila:

Rent

Own

Residence type in Tukwila

House

Apartment

Condo

Manufactured housing

Other

Number of people in Tukwila household:

Please choose... ▼

NEIGHBORHOOD AFFILIATION

Neighborhood you consider to be "part of"

<input type="checkbox"/> Allentown
<input type="checkbox"/> Bremmer's Hill
<input type="checkbox"/> Cascade View
<input type="checkbox"/> Crestview
<input type="checkbox"/> Duwamish Curve
<input type="checkbox"/> Foster Point
<input type="checkbox"/> McMicken Heights
<input type="checkbox"/> Riverton Heights
<input type="checkbox"/> Ryan Hill
<input type="checkbox"/> Southcenter Business District
<input type="checkbox"/> Thorndyke
<input type="checkbox"/> Tukwila Hill
<input type="checkbox"/> Tukwila International Blvd
<input type="checkbox"/> Unsure
<input type="checkbox"/> Prefer not to answer
<input type="checkbox"/> Other

Thank you for completing this survey!
Your participation is appreciated!