



INFORMATIONAL MEMORANDUM

TO: Transportation and Infrastructure Services Committee
FROM: Hari Ponnekanti, Public Works Director/City Engineer
By: Griffin Lerner, Public Works Budget Analyst
CC: Mayor Allan Ekberg
DATE: January 14, 2022
SUBJECT: Solid Waste Contract Status Update
Contract No. 12-027

ISSUE

The City’s contract with Waste Management (WM) expires on October 31, 2023. Due to supply chain delays, a new vendor would need at least one year lead time to procure trucks, bins and other material after the contract is signed. The City is now undergoing a request for proposals (RFP) process to ensure a smooth transition.

DISCUSSION:

Since the last update on October 25th, Staff has been working with Epicenter Services Inc. to initiate the RFP process. Staff have delivered a draft RFP and contract and received industry comments that will be addressed in the final draft. In addition, staff created a resident survey around priorities for the next contractor that has already received over 115 responses and is undergoing further analysis. Below please find a detailed timeline.

PROCESS SCHEDULE (All times Pacific Standard Time)

<u>Event</u>	<u>Time Frame</u>
Staff/Legal Review of Industry Review RFP and Contract	November 2021
Release Industry Review draft of document set	December 10, 2021
Release Resident Survey	December 27, 2021
Industry Review comments due	January 4, 2022
Resident Survey due	January 14, 2022
Release Final RFP to Known Interested Parties	February 7, 2022
First Round Proposer Questions Due	March 7, 2022 3:00 PM PST
Second Round Proposer Questions Due	March 28, 2022 3:00 PM PST
Proposals Due	April 18, 2022 3:00 PM PST
Proposal Evaluation, Interviews, Clarifications, Selection	April/May, 2022
Finalization of Contract	May/June, 2022
Recommendation to City Council, Council Process	June, 2022
City Executes Contract	July, 2022
Contractor Delivers Transition/Implementation Plan	September, 2022
Container Delivery	October, 2023
Start of Collection Services	November 1, 2023

FINANCIAL IMPACT

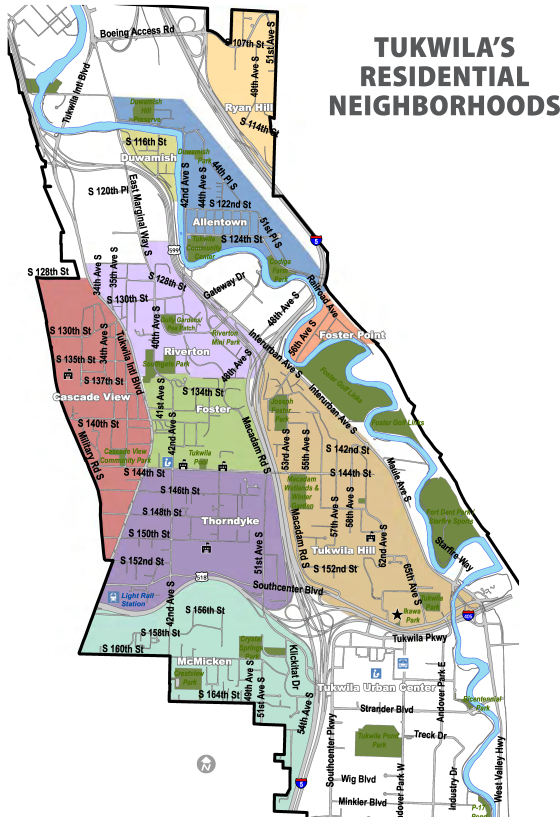
There is no financial impact since the selected vendor will reimburse the procurement costs at the end of this process.

RECOMMEDATION

Discussion only.

Attachment: Solid Waste Survey

City of Tukwila Solid Waste Collection Survey



1. What neighborhood do you live in?

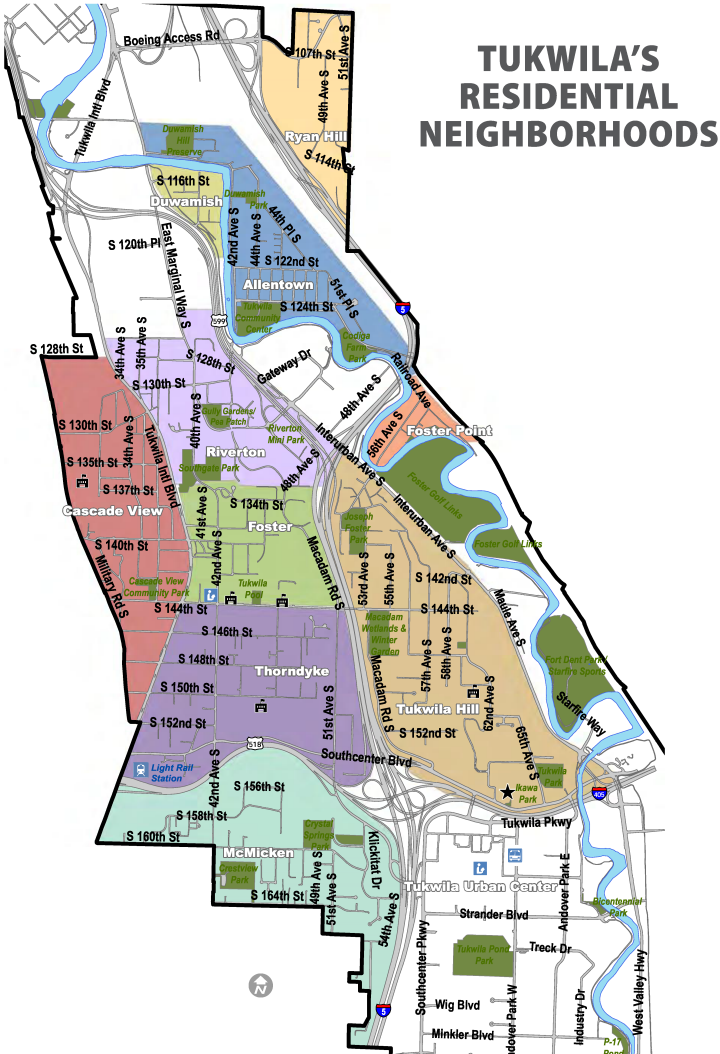
Ryan Hill

Duwamish

Allentown

Riverton

City of Tukwila Solid Waste Collection Survey



TUKWILA'S RESIDENTIAL NEIGHBORHOODS

1. What neighborhood do you live in?

Ryan Hill

Duwamish

Allentown

Riverton

Cascade View

Foster

Foster Point

Thorndyke

McMicken

Urban Center (Southcenter district)

Tukwila Hill

Tukwila South

Somewhere else (explain)

2. What kind of housing do you live in?

Single family home

Apartment/condo

Other

3. Please rank the order of importance in a solid waste provider.

Cost	>	1.
Reliability		
Customer Service		
Something else (include in answer to question #17)		

4. How would you prefer to access customer service for your curbside waste collection service? (For example, changing your cart size or reporting a missed pickup.) Please rank these options:

Phone	1.
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Email	➤	
Online chat		
App		

5. How frequently would you like your garbage to be collected (status quo is weekly)?

<input type="radio"/> Every week – keep it the same
<input type="radio"/> Every other week
<input type="radio"/> Other (specify)

6. How frequently would you like your recycling to be collected (status quo is bi-weekly)?

<input type="radio"/> Every other week – keep it the same
<input type="radio"/> Every week
<input type="radio"/> Other (specify)

7. How should composting incorporated into the solid waste contract?

<input type="radio"/> It should be mandatory, and everyone should receive a composting bin, even if that means a higher cost
<input type="radio"/> It should be an opt-in service
<input type="radio"/> People should address their own compost outside of the solid waste provider

8. Currently the city has a self-hauling option. This means that a resident can opt out of garbage collection and store their garbage at home until they haul their garbage to the transfer station. Should this continue in the next contract?

<input type="radio"/> Yes

Yes, but only if it doesn't increase my rates

No

9. One of recycling's biggest challenges is contamination - items that aren't accepted in the blue cart. Contaminants like plastic bags and Styrofoam must be removed and disposed as garbage, which is labor-intensive and not 100% effective. Currently, residents who put an incorrect item in their recycling cart get an informational tag, then a phone call after three repeat violations. Would you support stricter enforcement of recycling rules?

I support stricter enforcement

I support stricter enforcement as long as it doesn't involve fines

The current level of enforcement sounds about right

Enforcement should be less strict than it is now

I don't have an opinion

10. Glass is difficult to manage in recycling due to breakage. When it breaks, glass shards get mixed in with paper, which makes that paper more expensive to recycle and lowers the quality of what can be made with it. If you were provided with a separate bin for recycled glass at your home, would you use it?

Yes, I would be willing to recycle glass separately

Yes, but only if it doesn't cost me more

Maybe, but I want more information

No, it would be too much work to recycle glass separately

No, I don't currently recycle glass

11. Extended producer responsibility (EPR) is a concept where manufacturers of certain products are required to pay for the end-of-life processing and recycling of the products. Examples of EPR programs already implemented in Washington State include E-Cycle Washington for electronics and Light Recycle for mercury-containing bulbs and tubes. In the future, EPR may be introduced in regular curbside recycling where the manufacturers of paper and plastic packaging will be required to provide recycling collection service to residents. What is your level of support for EPR for curbside recycling?

I am very supportive

I am only supportive if it results in a lower garbage bill

Neutral

I am not supportive of EPR for curbside recycling

I need more information

12. What items do you have trouble finding recycling or disposal options for? (check all that apply)

You can select multiple options.

Batteries

Cell phones

Computer peripherals

Computer/laptop

Mercury-containing light bulbs/tubes

Motor oil

Oil-based and latex paint

Styrofoam

Televisions

I don't have any trouble finding recycling or disposal options

Other (specify)

13. What items do you keep separate from for drop-off recycling?

Styrofoam

Plastic bags

Batteries

Personal electronics

I don't keep items for drop off recycling

14. What other curbside / complex garbage, recycling, and food+yard waste collection services or events would you be interested in the City providing? Answer below:

15. In what language would you prefer to receive information about recycling events and services?

English

Spanish

Somali

Vietnamese

Other

How would you like to receive information about garbage, recycling, and compostables collection services? Check all that apply:

You can select multiple options.

City website

Email

Facebook

Nextdoor

Twitter

Instagram

Postcard or mailer

Insert with utility bill

Text message

Other (specify)

17. Do you have any other suggestions or feedback you'd like to share about your ideal garbage, recycling, and compostable collection services?